



MEETING NOTICE

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority will take place on **Tuesday, March 4, 2025** in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113 for consideration of the listed items and such other items that may properly come before the Board and be acted upon. This meeting will be live streamed on RTA's Board Page www.RideRTA.com/board via the meeting date for staff and members of the public. Members of the public may attend in person.

The meeting package will be posted on RTA's website at (www.riderta.com/board), on RTA's Facebook page, and RTA's Twitter page.

9:00 A.M. Nominating Committee

- Nominating Committee Report – To present the 2025 slate of candidates for the Office of President and Vice President.

Organizational, Services & Performance Monitoring Committee

- IFB Procurement – a presentation of a competitive procurement for towing and flat tire services for the Authority's fleet of vehicles for a period of five years.

Operational Planning & Infrastructure Committee

- IFB Procurement – a presentation of a competitive procurement for reconstruction of the Warrensville Van Aken Station.

Audit, Safety Compliance And Real Estate Committee

- Port Connector Track Easement - A permanent easement for the construction, use, operation and maintenance of a connector track, delivery switch and related facilities at the Port of Cleveland for the delivery of replacement rail cars.

Committee of The Whole

- Code Book Update - A request to amend Chapters 840 Commissions and Fare Structure to implement Fare Capping.
- Executive Session Requested – to consider the appointment, employment, dismissal, discipline, promotion, demotion, compensation of a public employee or official.


India L. Birdsong Terry
General Manager, Chief Executive Officer

IBT:tab
Attachment

Scan this QR code to access the meeting schedule, live streams and meeting materials.



AGENDA

RTA NOMINATING COMMITTEE

Tuesday, March 4, 2025

Committee Members: Mr. Stephen M. Love, Chair
 Ms. Emily Garr Pacetti

- I. Roll Call
- II. Nominating Committee Report – To present the 2025 slate of candidates for the Office of President and Vice President.

 Presenter: Mr. Stephen M. Love, Nominating Committee Chair
- III. Statement from candidates
- IV. Adjourn



Paul A. Koomar
Mayor
pkoomar@cityofbayvillage.com
440-899-3415

January 27, 2025

Greater Cleveland Regional Transit Authority
Board of Trustees Nominating Committee
1240 West 6th Street
Cleveland, Ohio 44113-1302

Dear Nominating Committee Members,

Over the course of my career, I have been fortunate to work in both public and private sector capacities. I am a proud graduate of the Leadership Ohio Class of 2020 and Leadership Cleveland Class of 2021, and remain active with the organization on their Recruitment & Evaluation Committee. I've completed numerous other leadership and development courses and have attained various certifications to leverage my knowledge and sharpen a well-versed skillset to guide me.

I hold a Bachelor of Science in Business Administration and began my professional career in public accounting as a Certified Public Accountant. My business skills eventually led me to a role managing a large operating unit at Cleveland Clinic; with responsibilities that included strategic planning, finance/budgets and human resources functions.

My public sector career began in 2000 as City Council ward representative for 12 years, serving my final 4-year term as Council President prior to being elected Mayor of the City of Bay Village in 2017. Along with my CPA background, these roles have provided me with an extensive familiarity in budgeting, forecasting, auditing, reporting standards and compliance. I am able to collaborate closely with top-level executives, and government officials at all levels, to garner support and seek assistance that promotes advancement.

It was through my involvement with the Cuyahoga County Mayors and City Managers Association that I was selected among my municipal colleagues to serve on the Greater Cleveland Regional Transit Authority (RTA) Board of Trustees, beginning in March 2021. Over the course of this last year, I have had the privilege of serving as Board of Trustees President. I'm proud of the progress and quality of work yielded by the Board during my time.

Please accept this letter as my intent to continue serving in this role, working alongside the Greater Cleveland Regional Transit Authorities Board of Trustees on a successful path of responsiveness and growth. I will continue to work diligently to be understanding of all matters and handle them professionally, with strict confidentiality, and according to the governing bylaws and policies. It has been a pleasure working with RTA and I appreciate your consideration.

Sincerely,

Paul A. Koomar
Mayor

February 14, 2025

Greater Cleveland Regional Transit Authority
Board of Trustees
Nominating Committee
1240 West 6th Street
Cleveland, Ohio 44113

Dear Members of the Nominating Committee,

I am writing to submit my name as a candidate for the President of the Board of Trustees position. It is a critical moment both for GCRTA in general and for the Board itself. I believe that my experience, dedication to GCRTA, and commitment to collaborative public service make me a strong candidate to lead at this time.

My varied career, from research to entrepreneurship to economic development, has provided me with strong leadership skills and the necessary vision to guide an organization, navigate complex challenges, and achieve strategic goals. This experience translates directly to the demands of leading the GCRTA Board of Trustees. I understand the economic drivers that impact our region and my policy acumen will enable me to advocate effectively for the GCRTA.

Finally, and perhaps most importantly, I am a regular rider—and have been since elementary school. Sharing the regular experiences of our customers, combined with my familiarity with transportation policies and practices, creates a unique opportunity to lead from a place of connection with the community. Indeed, the very mission of the GCRTA.

Since joining the board in 2023, I have been proud of our collective work, including steady Board leadership through the recent large turnover of members. It has been an honor. I look forward to continuing to serve with you and hope for your support as Board President.

Sincerely,



Jeffrey Weston Sleasman

Lauren R. Welch
Hello@LaurenRWelch.com | [LinkedIn](#)

February 21st, 2025

GCRTA Nominating Committee
Greater Cleveland Regional Transit Authority
1240 West 6th Street
Cleveland, OH 44113

Esteemed Members of the GCRTA Nominating Committee and Board of Trustees,

Motivated by a deep commitment to elevating GCRTA's mission, I respectfully submit my candidacy for Vice President of the Board. Since joining in 2022, I've had the privilege of working alongside you and contributing meaningfully to our organization's achievements.

As Chair of the Operational Planning and Infrastructure Committee, I've played a role in bringing critical initiatives that have optimized operations and laid the foundation for future infrastructure enhancements to light. Additionally, I've spearheaded, with GCRTA leadership, the creation of the Civilian Oversight Committee, a valuable initiative that increases transparency and fosters significant community engagement.

This experience has not only equipped me with knowledge, but also built a foundation of collaboration, shared values, and a profound understanding of GCRTA's structure. I've forged significant relationships with fellow board members, leadership, and the community, solidifying my dedication to our shared goals.

However, I am not one to rest on past achievements. I am eager to leverage the progress we've made and contribute even more meaningfully. Serving as Vice President would be an honor, allowing me to champion innovative solutions, foster effective board collaboration, and work with you to guide GCRTA towards an even brighter future.

Knowing we share a commitment to excellence, I humbly request your support and vote to represent the Board as Vice President and contribute to GCRTA's continued success.

Sincerely,



Lauren R. Welch

AGENDA

RTA ORGANIZATIONAL, SERVICES & PERFORMANCE MONITORING COMMITTEE

Tuesday, March 4, 2025

Committee Members: Ms. Emily Garr Pacetti, Chair
Ms. Lauren R. Welch, Vice Chair
Mayor Marie Gallo
Ms. Deidre Y. McPherson
Mr. Jeffrey W. Sleasman

- I. Roll Call
- II. IFB Procurement – a presentation of a competitive procurement for towing and flat tire services for the Authority's fleet of vehicles for a period of five years.


Presenter(s):

- Brian Gibson, Supply Chain Contract Administrator
- Monica Maddox, Contract Administrator II

- III. Adjourn



To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer 

Date: February 27, 2025

Subject: Summary of Award – Purchase of Motor Vehicle Towing and Flat Tire
Replacement Services for a Five-Year Period

This is a recurring competitive IFB procurement for a qualified firm to provide the Authority with towing and flat tire services for its fleet of revenue and non-revenue vehicles for a five-year period.

At the March 4, 2025 Organizational, Services & Performance Monitoring Committee, we will make a presentation of the procurement process and staff recommendation for contract award. Attached is the summary for this contract award. We will request that the Organizational, Services & Performance Monitoring Committee recommend the award of this contract at the March 18, 2025 meeting of the Board of Trustees.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IBT/MD

SUMMARY OF AWARD
Procurement of Motor Vehicle Towing and Flat Tire Replacement Services
for a Period of Five Years

PROJECT OVERVIEW:

The Authority has a recurring need for towing and flat tire repair and replacement services for its fleet of revenue and non-revenue vehicles. A new five-year contract is needed to replace the current contract. Approximately 600 vehicle towing and/or on-site flat tire services are required per year.

PROCUREMENT OVERVIEW:

The Invitation for Bid (“IFB”) for the Procurement of Motor Vehicle Towing and Flat Tire Replacement Services for a Period of Five Years was issued on January 5, 2025. The necessary legal notice was published in the Plain Dealer and Call & Post newspapers. The IFB was also published on the RTA web site.

The IFB was accessed and/or downloaded from the web site by nine (9) interested parties. Two (2) responsive bids were received and opened on February 7, 2025. The responsive bids were as follows:

Bidder	Base Three Year Total	Option Year One	Option Year Two	Contract Total
J Ross Express Inc.	\$596,805.00	\$198,935.00	\$198,935.00	\$994,675.00
Interstate Towing	\$1,178,895.00	\$392,965.00	\$398,315.00	\$1,970,175.00

The Basis of Award is the lowest responsive and responsible bid for the furnishing of vehicle towing and flat tire replacement services. J. Ross Express Inc. was determined to be the lowest responsive and responsible bidder.

RECOMMENDATION:

J. Ross Express, Inc., is located at 3160 E. 79th Street, Cleveland, Ohio 44104. The Office of Business Development assigned a 0% DBE goal to this procurement.

A resolution will request authorization to issue a contract for motor vehicle towing and flat tire replacement services for a three-year period at a cost not to exceed \$596,805.00 and in amounts not to exceed \$198,935.00 for each of two option years, for a total five-year contract not to exceed \$994,675.00.

AGENDA

RTA OPERATIONAL PLANNING & INFRASTRUCTURE COMMITTEE

Tuesday, March 4, 2025

Committee Members: Mr. Jeffrey W. Sleasman, Chair
 Ms. Lauren R. Welch, Vice Chair
 Ms. Marie Gallo
 Mr. Stephen M. Love
 Mr. Charles P. Lucas

- I. Roll Call
- II. IFB Procurement – a presentation of a competitive procurement for reconstruction of the Warrensville Van Aken Station.


Presenters:

- Matt Marotta, Resident Architect II
- Jenn Martin, Contract Administrator II, Procurement

- III. Adjourn



To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer 

Date: February 27, 2025

Subject: Warrensville - Van Aken Station Reconstruction
IFB Procurement, 2024-213

At the March 4, 2025 Operational Planning and Infrastructure Committee meeting, staff will provide an overview of the upcoming construction contract for the Warrensville - Van Aken Station Reconstruction project. An invitation for bids was issued on December 13, 2024. The presentation will include the scope of work, procurement overview, and staff recommendation of contract award.

The Warrensville - Van Aken Station is in Shaker Heights and serves GCRTA's Light Rail system at the end of the Blue Line. The Station was rehabilitated in 1982, with ADA modifications made in 1998. The Public Roadways and bus driveway were adjusted in 2013 for redevelopment of the area. The Station needs modifications to provide quality service with new developmental changes. The ADA accessibility also needs to be updated to today's standards.

GCRTA partnered with The City of Shaker Heights and the Van Aken District owners, RMS, to enhance the station area and create a strong connection to the adjacent commercial district, neighborhoods and RTA busway which serves as a transfer point between the number 14, 14A, 41 and 41A bus routes.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IBT/MJS

**SUMMARY OF PROPOSED AWARD
Warrensville Van Aken Station Reconstruction**

PROJECT OVERVIEW:

The Greater Cleveland Regional Transit Authority (GCRTA) has the need to reconstruct the Warrensville Van Aken Station to ensure it aligns with Federal Transit Administration (“FTA”) regulations and to establish a safe and secure environment for the Authority’s customers. The station underwent rehabilitation in 1982, received ADA modifications in 1998, and saw redevelopment efforts in 2013. However, the station has now reached the end of its useful life and requires updates to continue providing quality services.

PROCUREMENT OVERVIEW:

The Invitation for Bid (“IFB”) for Project 24W – Warrensville Van Aken Station Reconstruction was issued on December 13, 2024. The necessary legal notice was published in the Plain Dealer and Call & Post newspapers. The IFB was also published on the RTA web site.

The IFB was accessed and/or downloaded from the web site by twenty-one (21) interested parties. Five (5) bids were received and opened on January 17, 2025. Three (3) bids were deemed to be responsive, as follows:

Company Name	Total Base Bid
Mike Coates Construction Co., Inc.	\$6,702,676.00
Panzica Construction Co., LLC	\$6,781,000.00
Perk Company, Inc.	\$7,426,000.00

The basis of award is the lowest responsive bid from a responsible bidder for the total base bid. Mike Coates Construction Co., Inc. was determined to be a responsible bidder.

RECOMMENDATION:

The Office of Business Development has set a 17% DBE participation goal for this project. Mike Coates Construction Co., Inc. will achieve this goal by using Irizar Electric LLC.

Mike Coates Construction Co., Inc. has successfully completed projects for the City of Westlake, Erie County, Western Reserve Transit Authority, City of Warren, and City of Canton, among others.

A resolution will request authorization to issue a contract to Mike Coates Construction Co., Inc. for the Warrensville Van Aken Station Reconstruction in an amount not to exceed \$6,702,676.00. This bid is 1.43% below the Engineer’s Estimate of \$6,800,000.00.

AGENDA

RTA AUDIT, SAFETY COMPLIANCE AND REAL ESTATE COMMITTEE

Tuesday, March 4, 2025


Committee Members: Mayor David E. Weiss, Chair
Ms. Lauren R. Welch, Vice Chair
Ms. Anastasia A. Elder
Ms. Emily Garr Pacetti
Mr. Jeffrey W. Sleasman

- I. Roll Call
- II. Port Connector Track Easement - A permanent easement for the construction, use, operation and maintenance of a connector track, delivery switch and related facilities at the Port of Cleveland for the delivery of replacement rail cars.

Presenter:
 - Jim Reed, Property Manager
- III. Adjourn



To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer 

Date: February 27, 2025

Subject: Permanent Easement for the construction, use, operation and maintenance of a connector track, delivery switch and related facilities at the Port of Cleveland for the delivery of replacement railcars

At the March 18, 2025 meeting of the Board of Trustees, staff will present a resolution to enter into a Permanent Easement Agreement ("Agreement") with the Cleveland-Cuyahoga County Port Authority ("Port") which will grant to the Greater Cleveland Regional Transit Authority ("Authority") an easement for the construction, use, operation and maintenance of a connector track, delivery switch, and associated facilities to be built by the Authority on Port property at the Port of Cleveland.

The Authority has a contract with Siemens Mobility, Inc. for the design, manufacture, and delivery of new high-floor light rail vehicles which will be used on all the Authority's rail passenger lines. To facilitate the delivery of the new railcars, the Authority intends to construct, operate and maintain new rail track, switches, and associated facilities at the Port of Cleveland to connect rail facilities operated by the Port to the Waterfront Transit Line (the "Project"). From the connection point, the railcars will be moved along the Authority's tracks to the Brookpark Rail Shop for commissioning.

The Port and the Authority intend that the new connector track infrastructure that is constructed for the Project will be a long-term facility. The Agreement provides for the terms and conditions of the future operation, maintenance, and use of the new connector track, switch, and associated facilities, including the following:

- An easement across the Port property sufficient in size and dimensions to construct the new connector track, delivery switch and associated facilities at the location shown on the Location Map attached hereto.
- The easement will be permanent unless terminated by the parties in accordance with the agreement.
- The easement is non-exclusive, although GCRTA has priority of use.
- There is no cost to GCRTA for acquisition or occupancy of the easement.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IBT/JLR

AGENDA

RTA COMMITTEE OF THE WHOLE BOARD

Tuesday, March 4, 2025

Committee Members: Mayor Paul A. Koomar, Chair
Ms. Lauren R. Welch, Vice Chair
Ms. Anastasia A. Elder
Mayor Marie Gallo
Mr. Stephen M. Love
Rev. Charles P. Lucas
Ms. Deidre Y. McPherson
Ms. Emily Garr Pacetti
Mr. Jeffrey W. Sleasman
Mayor David E. Weiss

- I. Roll Call
- II. Code Book Update - A request to amend Chapters 840 Commissions and Fare Structure to implement Fare Capping.

Presenter:
 - Dawn Tarka, Associate Counsel II
- III. Executive Session Requested – to consider the appointment, employment, dismissal, discipline, promotion, demotion, compensation of a public employee or official.
- IV. Adjourn



Greater Cleveland
Regional Transit Authority

Interoffice Memo

To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer

Date: February 27, 2025

Subject: Code Book Update – Fare Capping

A handwritten signature in blue ink, appearing to read 'IBT', enclosed in a blue oval.

At the March 4, 2025 Committee of the Whole meeting, staff will present proposed revisions to Chapter 840 of the Authority's Codified Rules and Regulations.

The proposed revisions to the policies include:

1. Add fare capping provision
2. Add open payments provision

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

Attachment: Redline of Chapter 840

IBT/dmt

CHAPTER 840

~~Commissions and Fare Structure~~ Fare Code

- 840.01 Fares.
- 840.02 Children's fares.
- 840.03 Student fares discount program.
- 840.04 Public personnel and miscellaneous fares.
- 840.05 Fares for personnel care attendants.
- ~~840.06 Fares for rides outside of County.~~
- 840.06 Fare capping policy
- 840.07 Open payments policy
- 840.08 Transfers from another transit agency.
- 840.09 Transfers.
- 840.10 Temporary promotional programs.
- 840.11 Ride happy or ride free program.
- 840.12 Employer and guaranteed ride home program.
- 840.13 Universal access programs.
- 840.14 Proof of payment fare system.
- 840.15 Multiple day fare pass program.
- 840.16 Authority to suspend collection of fares during times of emergency or construction related detours.
- 840.17 Commissions for the sale of tickets and passes.

CROSS REFERENCES

- Formula grants for the enhanced mobility of seniors and individuals with disabilities - see 49 U.S.C.A. 5310
 - Special provisions for capital projects - see 49 U.S.C.A. 5324
 - Public motor transportation companies - see R.C. Ch. 4921
 - Rates, fees and charges of public motor transportation companies - see R.C. § 4921.23 et seq.
 - Private motor transportation companies - see R.C. Ch. 4923
 - Fees and charges of private motor transportation companies - see R.C. § 4923.13
 - Comprehensive fare policy - see VEH. & OP. Ch. 842
 - ~~Discount fare cards - see SERV. 1084.01, 1084.02~~
-

840.01 FARES.

The following fare media, with the rates of fares to be charged, are established as follows:

Cash Fares	Current	Effective October 4, 2020
Senior/Disabled	\$1.25	\$1.25
Student K-12	\$1.75	\$1.75
Bus/Rapid	\$2.50	\$2.50
Park-n-Ride	\$2.75	\$2.75
Out-of-County	\$3.75	\$3.75
Tickets/Fare cards - 1 trip	Current	Effective October 4, 2020
Senior/Disabled -1 trip	\$1.25	\$1.25
Student K-12 - 1 trip	\$1.75	\$1.75
Bus/Rapid -1 trip	\$2.50	\$2.50
Park-n-Ride-1 trip	\$2.75	\$2.75
Tickets/Fare cards - 2 trip		
Senior/Disabled - 2 trip	\$2.50	\$2.50
Student K-12 - 2 trip	\$3.50	\$3.50
Bus/Rapid - 2-trip	\$5.00	\$5.00
Tickets/Fare cards - 5 trip		
Senior/Disabled - 5 trip	\$6.25	\$6.25
Student K-12 - 5 trip	\$8.75	\$8.75
Bus/Rapid - 5 trip	\$12.50	\$12.50
Park-n-Ride-5 trip	\$13.75	\$13.75
Passes (Unlimited Rides within Cuyahoga County)	Current	Effective October 4, 2020
1-Day Passes		

All-Day Individual	\$5.50	\$5.00
Senior/Disabled	\$2.75	\$2.50
Passes (Unlimited Rides within Cuyahoga County)	Current	Effective October 4, 2020
1-Day Passes		
Children All-Day (ages 6-12 accompanied by adult)	\$2.75	\$2.50
Student K-12	\$4.50	\$4.25
7-Day Passes	Current	Effective October 4, 2020
Senior/Disabled	\$12.50	\$12.50
Bus/Rapid	\$25.00	\$25.00
Park-n-Ride	\$27.50	\$27.50
Monthly Passes	Current	Effective October 4, 2020
Senior/Disabled	\$48.00	\$48.00
Bus/Rapid	\$95.00	\$95.00
Park-n-Ride	\$105.00	\$105.00
Specialty Passes		
1-Day Cleveland Pass (Limited Distribution)	\$5.50	\$5.00
2 Day Cleveland Pass (Limited Distribution)	\$11.00	\$10.00
4 Day Cleveland Pass (Limited Distribution)	\$22.00	\$20.00
Paratransit	Current	Effective October 4, 2020
Cash fare	\$2.75	\$2.75

1-Trip fare card	\$2.75	\$2.75
All Day pass	\$7.50	\$7.00
5-Trip fare card	\$13.75	\$13.75

Paratransit

~~Current~~

**Effective
~~October 4, 2020~~**

7-Day Pass	\$30.00	\$30.00
Monthly pass	\$110.00	\$110.00

840.02 CHILDREN'S FARES.

Each adult paying the applicable fare may be accompanied by up to three children under six years of age riding free and up to three children aged six through twelve using Child All-Day Passes.

(Res. 2004-126. Passed 9-21-04; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10.)

840.03 STUDENT FARE DISCOUNT PROGRAM.

- (a) (1) Any student in grades kindergarten through twelve residing within the County and attending a private or public school certified by the Ohio Department of Education will be entitled to pay student fares or utilize student tickets at a cost as set forth in Section 840.03, good for a full fare on all Authority services.
- (2) Any rider paying a student fare or using a student ticket is responsible for maintaining in his or her possession proof of enrollment in a school and/or system certified by the Ohio Department of Education and must produce such evidence if so requested by any Authority personnel.

(b) The General Manager, Chief Executive Officer may execute agreements for the sale and/or distribution of student tickets and passes.

(Res. 1982-242. Passed 8-19-82; Res. 2006-78. Passed 5-16-06; Res. 2020-68. Passed 9-1-20.)

Students must have proper photo identification, if applicable.

~~Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park-n-Ride bus service upon payment of a per boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service.~~

(Res. 2006-78. Passed 5-16-06; Res. 2006-131. Passed 7-18-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2010-43. Passed 6-22-10; Res. 2012-10. Passed 2-21-12; Res. 2012-91. Passed 10-23-12; Res. 2016-36. Passed 6-7-16; Res. 2017-33. Passed 5-16-17; Res. 2018-33. Passed 3-27-18; Res. 2019-42. Passed 4-16-19; Res. 2020-40. Passed 5-12-20; Res. 2020-68. Passed 9-1-20.)

- (c) (1) Any student in grades kindergarten through twelve residing within the County and attending a private or public school certified by the Ohio Department of Education will be entitled to pay student fares or utilize student tickets at a cost as set forth in Section 840.03, good for a full fare on all Authority services.
- (2) Any rider paying a student fare or using a student ticket is responsible for maintaining in his or her possession proof of enrollment in a school and/or system certified by the Ohio Department of Education and must

produce such evidence if so requested by any Authority personnel.

(d) The General Manager, Chief Executive Officer may execute agreements for the sale and/or distribution of student tickets and passes.
(Res. 1982-242. Passed 8-19-82; Res. 2006-78. Passed 5-16-06; Res. 2020-68. Passed 9-1-20.)

840.04 PUBLIC PERSONNEL AND MISCELLANEOUS FARES.

(a) Greater Cleveland Regional Transit Authority employees, board members and retirees shall be permitted to ride free upon presentation of an identification card issued by the Authority.

(b) Municipal Police Officers, Cuyahoga County Sheriffs, State Highway Patrol Officers and full-time Municipal Fire Department Personnel shall be permitted to ride free on GCRTA vehicles while in official uniform.

(c) All persons on active duty with the Armed Forces of the United States of America shall be permitted to ride free on GCRTA vehicles while in official uniform.
(Res. 1993-119. Passed 7-20-93; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2012-38. Passed 4-17-12. Res. 2020-68. Passed 9-1-20.)

840.05 FARES FOR PERSONAL CARE ATTENDANTS.

That personal care attendants (PCAs), as defined in Federal federal Americans With Disabilities Act ("ADA") regulations, shall ride free on Paratransit vehicles and pay the applicable fare on all other RTA services when accompanying ADA-eligible Paratransit riders.
(Res. 2016-36. Passed 6-7-16.)

~~840.06 FARES FOR RIDES OUTSIDE OF COUNTY.~~

~~841 On routes that extend more than two miles outside of Cuyahoga County, the fare for traveling to or from any point outside Cuyahoga County will be as follows:~~

~~842 Prevailing out-of-county cash fare;~~

~~843 Bus/rapid farecard or pass plus one dollar twenty five cents (\$1.25);~~

~~844 Park n Ride Bus farecard or pass plus one dollar (\$1.00); and~~

~~845 Senior/disabled customers pay no additional fare for out-of-county service.
(Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142.~~

~~846 Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed~~

~~847 3-23-10. Res. 2020-68. Passed 9-1-20.)~~

840.06 FARE CAPPING POLICY

The General Manager, Chief Executive Officer is authorized to implement fare capping. Fare capping ensures that riders receive the lowest available fare in the daily, rolling 7-day, and monthly categories based on their usage of the system. To benefit from fare capping riders must either select the “tap & ride” function in the Authority’s fare app or use a smart card.

840.07 OPEN PAYMENTS POLICY

The General Manager, Chief Executive Officer is authorized to implement open payments, enabling customers to use contactless payment technologies (including credit cards or smart phones) to pay fares. Open payments mimic single-ride cash fares, prioritize convenience and do not allow fare capping or discount fares.

840.08 TRANSFERS FROM ANOTHER TRANSIT AGENCY.

GCRTA will accept a transfer from the following agencies for a free single ride on GCRTA service as follows:

- (a) Laketran (Lake Co. transit agency)
 - At any downtown stop
 - In Lake County
 - In Euclid and Richmond Heights
 - (b) Metro (Summit Co. transit agency)
 - At any downtown stop
 - At the VA Medical Center University Circle
 - In Southeastern Cuyahoga County Brecksville
 - (c) SARTA (Stark Co. transit agency)
 - At any downtown stop
 - At the VA Medical Center University Circle
 - (d) PARTA (Portage Co. transit agency)
 - At any downtown stop
 - At the VA Medical Center University Circle
 - ~~At Southgate Transit Center~~
 - (e) Medina County Transit
 - In Strongsville
 - ~~In Medina County, but passengers boarding GCRTA in Medina County must pay the one dollar (\$1.00) out-of-county surcharge in addition to presenting a transfer.~~
- (Res. 1999-72. Passed 5-25-99; Res. 2020-68. Passed 9-1-20.)

840.09 TRANSFERS.

A customer is not entitled to receive a transfer when paying a cash fare. Customers who need to transfer can do so using passes or farecards. Each trip on a farecard provides a two and one-half hour boarding privilege. ~~Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park n Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference~~

~~between the cash fare for Park n Ride service and the cash fare for Bus/Rapid service. See Section 840.03.~~

(Res. 1990-206. Passed 11-27-90; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2016-36. Passed 6-7-16; Res. 2020-68. Passed 9-1-20.)

840.10 TEMPORARY PROMOTIONAL PROGRAMS.

(a) The ~~CEO, General Manager,~~ Chief Executive Officer is hereby authorized to conduct temporary programs for the promotion of ridership. The programs may offer fare incentives or complimentary rides for specific routes, for the entire system and for community sponsored events with a duration of up to sixty days.

(b) The ~~CEO, General Manager,~~ Chief Executive Officer shall consider the economic impact to the Authority when offering fare incentives or complimentary rides.

(c) The ~~CEO, General Manager,~~ Chief Executive Officer shall report the results of promotional activities to the Board of Trustees on at least an annual basis. (Res. 1993-120. Passed 7-20-93; Res. 2019-67. Passed 6-18-19.)

840.11 RIDE HAPPY OR RIDE FREE PROGRAM.

Under the "Ride Happy or Ride Free Program," the General Manager, Chief Executive Officer may provide customers a free ride in compensation for a service failure. The General Manager, Chief Executive Officer is authorized to terminate the program if they deem it to be ineffective.

(Res. 2001-15. Passed 1-23-01; Res. 2020-68. Passed 9-1-20.)

840.12 EMPLOYER AND GUARANTEED RIDE HOME PROGRAM.

(a) The ~~CEO, General Manager/Secretary-Treasurer,~~ Chief Executive Officer may conduct a program to encourage employers to purchase and provide fare media to their employees on a pretax basis.

(b) A "Guaranteed Ride Home Program" will be open to all Authority commuters who purchase their prepaid fare media from their employers through the Authority's employer program and who enroll in the Guaranteed Ride Home Program prior to participation. Participants will be limited to four emergency rides home per year at the actual cost of the ride, up to thirty-five dollars (\$35.00) per ride.

(c) The General Manager, Chief Executive Officer is authorized to implement administrative procedures that all enrolled participants will be required to follow for scheduling an emergency ride home and submitting reimbursement requests.

(d) This program may be terminated at the discretion of the General Manager, Chief Executive Officer.

(Res. 2003-020. Passed 2-18-03; Res. 2020-68. Passed 9-1-20.)

840.13 UNIVERSAL ACCESS PROGRAMS.

(a) The ~~CEO~~ General Manager, Chief Executive Officer is authorized to negotiate and enter into agreements with organizations ("Sponsors") that purchase from the Authority universal access privileges for all members of a clearly defined group. A group includes, but is not limited to:

- (1) All students at a university, college, school, or school system;
- (2) All students within a clearly defined subgroup, such as undergraduate students;
- (3) All students enrolled at a particular educational facility or campus;
- (4) All employees of an employer;
- (5) All employees of an employer who work at a particular work site or facility;
- (6) All employees of multiple employers who work at a clearly defined work site such as an industrial park, airport, or multi-tenant office building;
- (7) All residents of a new transit-oriented residential development; or
- (8) All registrants (minimum of 500) at a conference or event scheduled to occur in Cuyahoga County.

(b) Universal access agreements may be offered to groups where the Authority will benefit from underutilization of the riding privileges. Underutilization means that all members of the group receive access to the Authority's riding privileges but the group members use the riding privilege to varying degrees. Some group members fully utilize the riding privilege, some use it to a limited degree, and some do not use it at all. This underutilization is the sole justification for the discount pricing of Universal Access Programs.

(c) Pricing. The ~~CEO, General Manager/Secretary-Treasurer,~~ Chief Executive Officer or his or her designee will negotiate initial discount levels of any agreement based on reasonably expected levels of underutilization measured by surveying group members or a similar method of estimation. The discount levels for subsequent periods will be based on follow-up measurements or estimates of actual utilization levels by members of the defined group.

(Res. 2011-93. Passed 10-18-11; Res. 2020-68. Passed 9-1-20.)

840.14 PROOF OF PAYMENT FARE SYSTEM.

(a) Juvenile Violation Fare.

- (1) All passengers, including juveniles, are required to have in their possession proof of purchase of a valid, paid fare whenever present in any facilities or vehicles that have been restricted to passengers with a pre-purchased fare. Any juvenile found without proof of a valid, paid fare is in violation of this requirement. On the first offense, the juvenile shall be given a warning. On the second and subsequent offenses, the juvenile shall be charged

a violation fare of twenty-five dollars (\$25.00).

- (2) The violation fare shall be paid within thirty days of the mailing of the notice of fare violation by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) If the juvenile fails to pay the violation fare within thirty days of the mailing of the notice of the violation, the record may be forwarded to the Cuyahoga County Prosecutor's Office, Juvenile Division, for referral to the county's Community Diversion Program.

(b) Adult Administrative Fee.

- (1) Effective November 1, 2011, adults found to be in violation of the proof of payment fare collection system may pay an administrative fee of twenty-five dollars (\$25.00) within seventy-two business hours and a criminal citation will not be filed. If, however, the administrative fee is not paid within seventy-two business hours, the citation will be referred to the appropriate court for criminal prosecution.
- (2) The twenty-five dollar (\$25.00) administrative fee shall be paid within seventy-two hours to the Greater Cleveland Regional Transit Authority by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) Adults who receive a violation citation after November 1, 2011 and, thereafter, receive an additional violation citation within twenty-four months are not eligible for the administrative fee in lieu of the filing of a criminal citation.
- (4) After twenty-four months from a previous violation, adults found to be in violation of the proof of payment fare collection system may pay the twenty-five dollar (\$25.00) administrative fee described in paragraph (b)(1) hereof and a criminal citation will not be filed.
(Res. 2011-81. Passed 9-20-11; Res. 2011-82. Passed 9-20-11. Res. 2020-68. Passed 9-1-20.)

840.15 MULTIPLE DAY FARE PASS PROGRAM.

(a) The General Manager, Chief Executive Officer is authorized to implement a multiple day fare pass program for 1-day, 2-day and 4-day passes, priced consistent with the price of a daily pass.

(b) The General Manager, Chief Executive Officer is authorized to offer other multiple day passes, provided that these passes are also priced consistent with the price of a daily pass.

(c) The General Manager, Chief Executive Officer is authorized to offer tiered pricing options as a function of group size for large group purchases of the multiple day passes.
(Res. 2012-10. Passed 2-21-12. Res. 2020-68. Passed 9-1-20.)

840.16 AUTHORITY TO SUSPEND COLLECTION OF FARES DURING TIMES OF EMERGENCY OR CONSTRUCTION RELATED DETOURS.

(a) The General Manager, Chief Executive Officer shall be and is hereby authorized to suspend the collection of fares for RTA services when an unforeseen occurrence, condition, or event requires that commuters be transported promptly and effectively as a result of the emergency situation or when customers are required to be detoured due to an RTA project.

(b) During such emergency situation, fares may be suspended system-wide or along such routes as may be affected by the emergency situation.

(c) The duration of such suspension of fares authorized by this section may continue until such time as the emergency is abated, but not to exceed twenty-four hours, unless the emergency is of such a catastrophic nature that the continued suspension of fares is in the public interest.

(Res. 2003-019. Passed 2-18-03; Res. 2020-68. Passed 9-1-20.)

840.17 COMMISSIONS FOR THE SALE OF TICKETS AND PASSES.

(a) The sales commission rates for the Authority's authorized pass outlets are hereby fixed as follows:

<u>Fare Media</u>	<u>Commission</u>
1- trip fare card (each)	\$0.03
2- trip fare card (each)	0.06
All-day pass (each)	0.06
5-trip fare card (each)	0.15
7-day pass (each)	0.25
Monthly pass (each)	0.60

(b) These commissions are to be paid only to authorized ticket and pass sales outlets.

(Res. 1991-128. Passed 6-18-91; Res. 2020-68. Passed 9-1-20.)

(c) The General Manager, Chief Executive Officer or their designee is hereby authorized to enter into agreements with business entities, employers, etc., for the sale of tickets and passes and the payment of the commissions set forth in subsection (a) hereof.

(Res. 1980-319. Passed 9-16-80; Res. 2020-68. Passed 9-1-20.)