



HASTUS Maintenance and Support

Organizational, Services & Performance Monitoring Committee

February 4, 2025



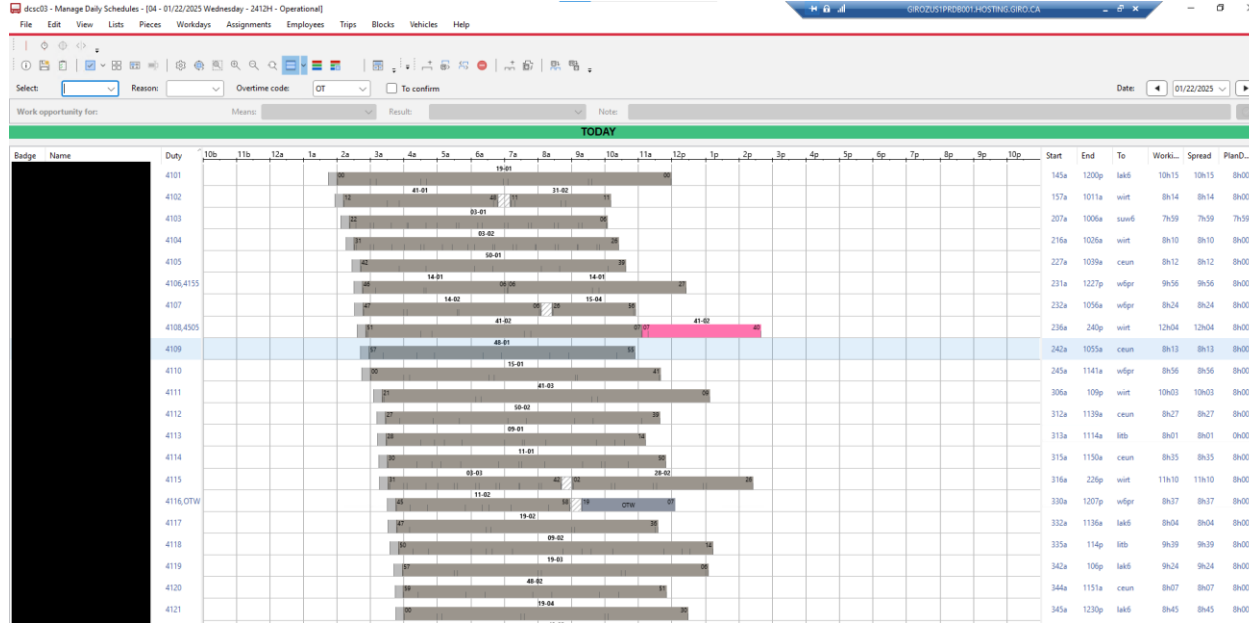
Project Overview

- This will be a 3-year renewal of GCRTA's HASTUS Maintenance and Support Agreement with GIRO, Inc. (2025-2027)
- Currently use 16 HASTUS products; Support agreement covers all of them
- Agreement guarantees:
 - 24/7 emergency support
 - Timely resolution of software issues
 - On site vendor training
 - Software customization
 - Software upgrades

Project Overview

- GCRTA has used the HASTUS modules for over 20 years for scheduling, run cutting, schedule analysis, employee performance management, and daily dispatching for GCRTA bus and rail operators
- Mission critical software that allows GCRTA to develop service schedules, plan service changes, and pay operators in accordance with the ATU contract
- Software is proprietary and is supported and maintained exclusively by GIRO, Inc.

Project Overview



HASTUS

Greater Cleveland Regional Transit Authority



Procurement Overview

Non-competitive purchase with GIRO, Inc.

- R.C. 306.43 (H)
 - GIRO, Inc. is the developer and original provider of the Authority's HASTUS software
 - Proprietary software

Procurement Overview

- Procurement requested a proposal November 21, 2024
- A proposal was received December 3, 2024
- Proposal was reviewed by representatives from the Information Technology and Procurement Departments
- A 0% DBE goal was assigned to this project

Procurement Overview

Firm's Experience:

- Over 40 years of experience in transit industry
- In-depth knowledge of public transportation challenges
- Integration of best practices worldwide
- Heavily invested in R&D
- Co-innovation with clients

Procurement Overview

Current clients include:

- GCRTA, Metro Transit (Minneapolis, MN), King County Metro (Seattle, WA), MTA (New York, NY), CTA (Chicago, IL), Metro (St Louis, MO), Port Authority of Allegheny County (Pittsburgh, PA), among many others.

Procurement Overview

Year	Amount
2024 (Yr 3 Previous Contract)	\$329,734
2025 (Yr 1)	\$345,737
2026 (Yr 2)	\$363,024
2027 (Yr 3)	\$381,175

Procurement Overview

Recommendation:

- Staff requests that the Organizational, Services & Performance Monitoring Committee recommend to the Board of Trustees the award for HASTUS Software Maintenance and Support services to GIRO, Inc. in a total contract amount not to exceed \$1,089,936.00 for a three-year period. This amount is approximately 1% below the independent cost estimate.

Questions

Greater Cleveland Regional Transit Authority

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the
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