



# Railcar Vinyl Seat Upholstery

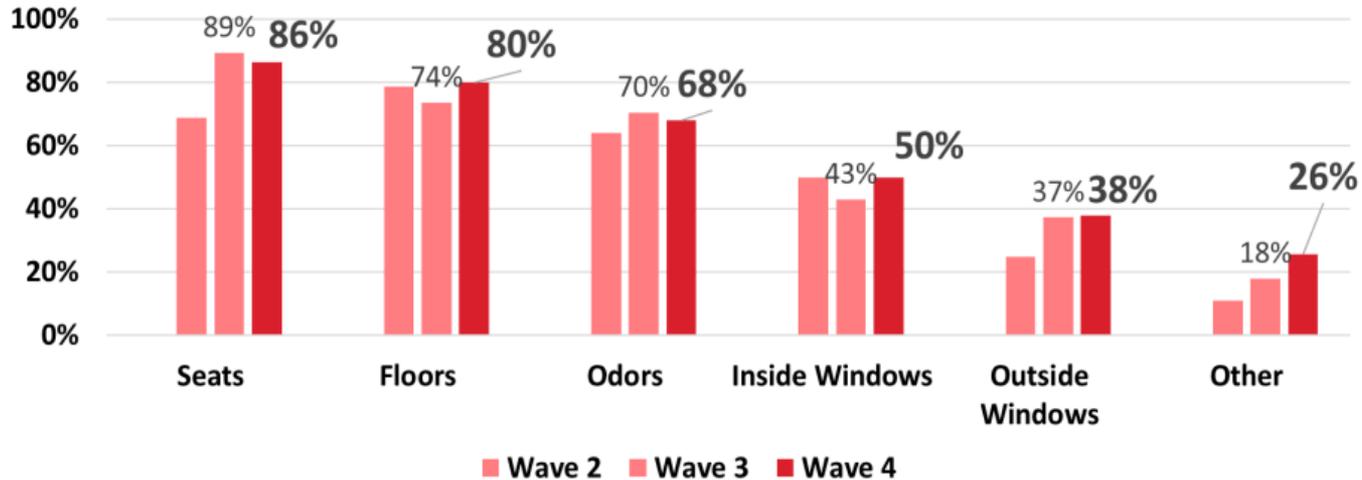
Presented to: Organizational, Services &  
Performance Monitoring Committee

April 2, 2024

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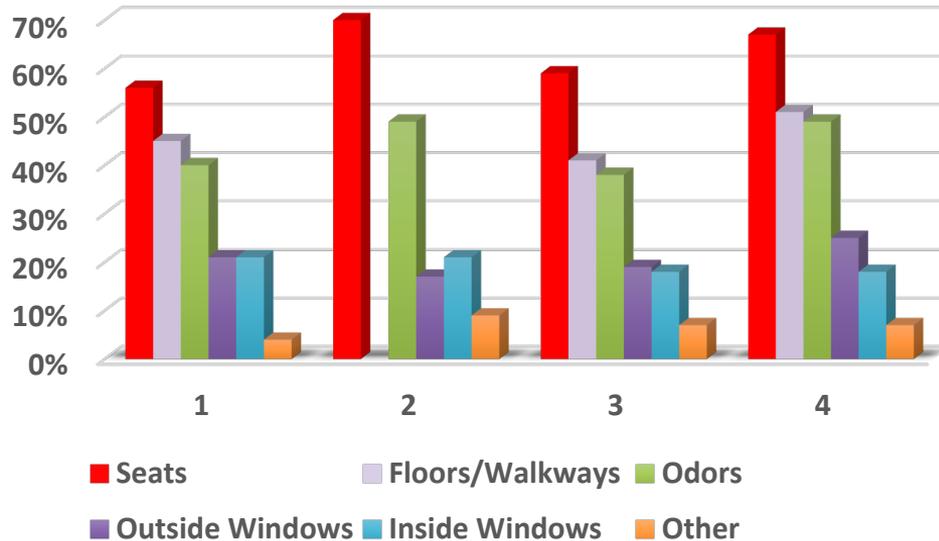
# Railcar Vinyl Seat Upholstery

## 2022 Customer Experience Satisfaction Survey



# Railcar Vinyl Seat Upholstery

## 2023 Customer Experience Satisfaction Survey



# Railcar Vinyl Seat Upholstery

- Seats are cleaned and replaced as needed
- Cloth seats were introduced during the last midlife of each fleet
  - LRV 2005
  - HRV 2013

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## Cloth Seats

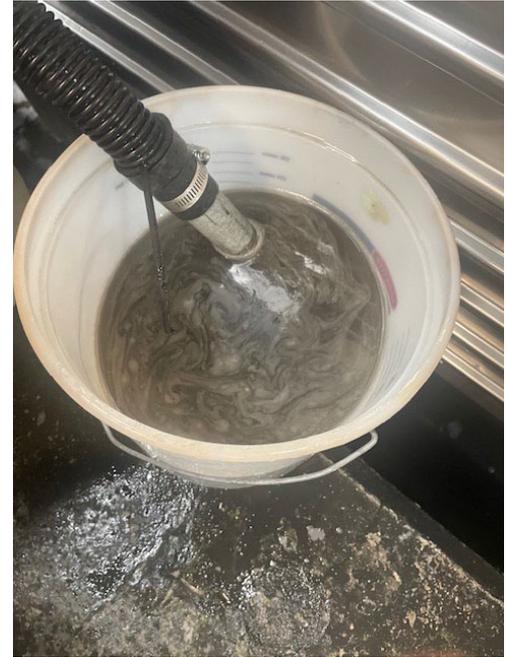
- Spills soak into the cushion
- Easily stained
- The fabric retains odors
- Fade over time (wear and cleaning)

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## Current Cleaning Process



- Large extractor used to clean the upholstery
- Takes about 4 hours to clean one Railcar
- Takes several weeks to cycle through the entire fleet



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- Most seats need to be vacuumed after deep cleaning



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## Vinyl Cleaning Process

- Requires a spray bottle and rag
- Any employee can immediately clean a dirty seat vs. using an extractor machine

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## Savings:

### Improved Cleaning Efficiency

- Seats are cleaned quickly with spray bottle and rag

### Seat Replacements

- Only need to replace vinyl seats that are damaged
  - Staff currently replace roughly 5 seat bottoms per week that are unable to be cleaned (3 ½ cars per year)

### Equipment

- No need to purchase and maintain industrial upholstery extractor equipment

# Railcar Vinyl Seat Upholstery

## Procurement Overview

- The Invitation for Bid (IFB) issued January 21, 2024.
- Accessed on the GCRTA web site by thirty-three (33) interested parties.
- Six (6) firms submitted bids.
- Five (5) bids were determined to be responsive.

# Railcar Vinyl Seat Upholstery

## Procurement Overview

Lowest responsive and responsible vendor:

- Freedman Seating Company

There was a 0% DBE participation goal assigned to this project.

# Railcar Vinyl Seat Upholstery

## Procurement Overview

Client Base Includes:

- Chicago Transit Authority (CTA), Washington Metropolitan Area Transit Authority (WMATA), San Francisco Municipal Transportation Agency, Sound Transit Seattle, Phoenix Valley Metro, Twin Cities Metro, among others.

# Railcar Vinyl Seat Upholstery

## Procurement Overview

Recommendation:

Staff requests that the Organizational, Services & Performance Monitoring Committee recommend award to Freedman Seating Company for the Railcar Vinyl Seat Upholstery. The contract is in an amount not to exceed \$298,490.72.

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Questions?