

RESOLUTION NO. 2025-63

AUTHORIZING CONTRACT NO. 2025-75 WITH COMPUTER SCIENCES CORPORATION, A WHOLLY OWNED SUBSIDIARY OF DXC TECHNOLOGY COMPANY, TO PROVIDE ASSURE CLAIMS SOFTWARE LICENSING, MAINTENANCE AND SUPPORT SERVICES FOR A FIVE-YEAR PERIOD IN A TOTAL AMOUNT NOT TO EXCEED \$343,984.00 (GENERAL FUND, MANAGEMENT INFORMATION SERVICES DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") currently utilizes the Computer Sciences Corporation ("CSC") licensed proprietary product Assure Claims for the Authority's risk management applications; and

WHEREAS, the Assure Claims software is proprietary to CSC, the original provider and installer of this software; and

WHEREAS, the Authority has a recurring requirement to procure licensing, maintenance and support for its Assure Claims software system; and

WHEREAS, R.C. 306.43(H)(3) provides that competitive procedures are not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, the Authority received an offer on April 29, 2025 from CSC, located at 20408 Bashan Drive, Suite 231, Ashburn, VA 20147, to provide Assure Claims software licenses, maintenance and support services for a five-year period in amounts not to exceed \$63,508.00 for year one, \$66,049.00 for year two, \$68,691.00 for year three, \$71,439.00 for year four, and \$74,297.00 for year five, for a total contract amount not to exceed \$343,984.00; and

WHEREAS, the General Manager, Chief Executive Officer deems the offer from CSC to provide licensing, maintenance and support services for the Authority's Assure Claims software application for a five-year period to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from CSC to provide licensing, maintenance and support services for the Authority's Assure Claims software application for a five-year period be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to enter into a contract with CSC to provide licensing, maintenance and support services for the Authority's Assure Claims software application for a five-year period.

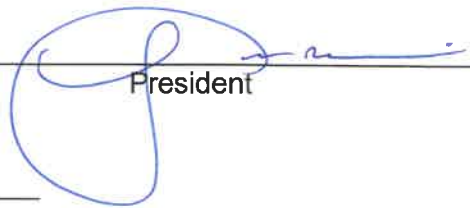
Section 3. That said contract will be funded through the General Fund, Management Information Services Department budget, in a total contract amount not to exceed \$343,984.00 for a five-year period.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor to the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Authority's Board of Trustees expects that CSC will attempt to exceed the 0% DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: May 20, 2025



President

Attest: 

Secretary-Treasurer



TITLE/DESCRIPTION: CONTRACT: ASSURE CLAIMS SOFTWARE AND SUPPORT VENDOR: COMPUTER SCIENCES CORPORATION, A WHOLLY OWNED SUBSIDIARY OF DXC TECHNOLOGY COMPANY AMOUNT: NOT TO EXCEED \$343,984.00 FOR A FIVE-YEAR PERIOD	Resolution No.: 2025-63
	Date: May 15, 2025
	Initiator: Management Information Services Department Budget
ACTION REQUEST: <input checked="" type="checkbox"/> Approval Review/Comment Information Only Other _____	

- 1.0 **PURPOSE/SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into a contract with Computer Sciences Corporation ("CSC"), a wholly owned subsidiary of DXC Technology Company, to provide continuing software, licensing and support for the Authority's risk management software system for a period of five years.
- 2.0 **DESCRIPTION/JUSTIFICATION:** In 1999, the Authority purchased an integrated risk management software system to assist the workers' compensation and liability claims employees in their duties. The Authority originally implemented Riskmaster (RM World v 3.4.26) in 2000. The Authority used the Risk Management Information System ("RMIS") as its single central database for workers' compensation and third-party liability claims information. In 2022, under Resolution No. 2021-105 the Authority migrated Riskmaster on-premises to Assure Claims SaaS Hosting Solution ("Assure Claims"). That upgrade allowed the Authority's RMIS to remain in a state of good repair. A software add-on provided electronic reporting of all accidents, incidents, claims, workplace injuries and other related events. This addition improved the data entry process and allowed the Authority to focus on a technology-based process instead of a paper-based process. The Authority has an ongoing and recurring need for continued use and support of its Assure Claims software.
- 3.0 **PROCUREMENT BACKGROUND:** R.C. 306.43(H)(3) provides that competitive procedures are not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof, as supplied by the original source or its successors or assigns. CSC is the original provider of the Authority's Assure Claims software and developed the software on a proprietary basis, thereby making CSC the only source for modifications, development and maintenance services for the software.

The Authority has an ongoing need for licensing, maintenance and support for its Assure Claims software. The Procurement Department received a proposal from CSC on April 29, 2025 to provide risk management software, maintenance and support services for the Authority's Assure Claims software for a five-year period in amounts not to exceed \$63,508.00 for year one, \$66,049.00 year two, \$68,691.00 for year three, \$71,439.00 for year four, and \$74,297.00 for year five, for a total contract amount not to exceed \$343,984.00. The Management Information Services Department, Risk Management Department, and Procurement Department reviewed the proposal for adherence to the technical requirements. The proposal submitted by CSC is approximately 21% below the independent cost estimate of \$416,626.44, which was based on historical pricing with an annual 5% increase.

A cost analysis has been performed, and the Procurement Department has determined that the negotiated price is fair and reasonable to the Authority.

- 4.0 DBE BACKGROUND: A 0% DBE participation goal was established for this procurement due to the lack of certified DBE firms.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This contract shall be payable through the General Fund, Management Information Services Department budget, in an amount not to exceed \$343,984.00 for a five-year period.
- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would leave the Authority without the use of the Assure Claims software application which will impact the Authority's ability to manage and process claims.
- 8.0 RECOMMENDATION: It is recommended that the offer from CSC be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the
availability of funds, legal form and conformance with
the Procurement requirements.


General Manager, Chief Executive Officer