

RESOLUTION NO. 2021-105

AUTHORIZING CONTRACT NO. 2021-165 WITH COMPUTER SCIENCES CORPORATION, A DXC TECHNOLOGY COMPANY TO PROVIDE RISKMASTER TO ASSURE CLAIMS MIGRATION, SOFTWARE, AND SERVICES IN AN AMOUNT NTE \$114,870.00 FOR BASE YEAR ONE, AND IN AN AMOUNT NOT TO EXCEED \$59,077.00 FOR EACH OF THE TWO ADDITIONAL YEARS, FOR A TOTAL CONTRACT AMOUNT NTE \$233,024.00 FOR THE THREE-YEAR PERIOD (RTA CAPITAL AND GENERAL FUNDS, INNOVATION AND TECHNOLOGY DEPARTMENT BUDGET)

WHEREAS, the Authority currently utilizes an integrated risk management software program to assist the workers' compensation and liability claims adjusters in their day-to-day claims handling and adjusting duties; and

WHEREAS, the Authority requires the upgrade to migrate Riskmaster to Assure Claims SaaS Hosting Solution to allow the system to remain in a state of good repair, assist with continued improvements, electronic reporting, and improve the data entry process; and

WHEREAS, these services are only available from Computer Sciences Corporation, a DXC Technology Company ("CSC"), with an office located at 20408 Bashan Drive, Suite 231, Ashburn, VA 20147, the original licensor of this program; and

WHEREAS, the Ohio Revised Code, Section 306.43(H)(3) provides that competitive bidding is not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, CSC has offered to provide migration, software, implementation, and services in an amount not to exceed \$114,870.00 for base year one, with two additional years in an amount not to exceed \$59,077.00 per year, for a total contract amount not to exceed \$233,024.00 for the three-year period; and

WHEREAS, the General Manager, Chief Executive Officer, deems the negotiated offer of CSC, as negotiated, to provide migration, subscription, implementation, and services for the upgrade from Riskmaster to Assure Claims, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Computer Sciences Corporation, a DXC Technology Company ("CSC") to provide an upgrade from Riskmaster to Assure Claims including migration, software, implementation, and services for a period of three years, be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to enter into a sole source contract with CSC to provide an upgrade from Riskmaster to Assure Claims including migration, software, implementation, and services.

Section 3. This procurement shall be payable from the General Fund, Innovation and Technology Department budget, in an amount not to exceed \$59,077.00, and through the RTA Capital Fund, Innovation and Technology Department budget, in an amount not to exceed \$55,793.00, for a total of \$114,870.00 for base year one, and in an amount payable from the General Fund, Innovation and Technology Department budget not to exceed \$59,077.00 for each of the two additional years, for a total contract amount not to exceed \$233,024.00 for the three-year period.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor to the Specifications and Addenda, if any; the Affirmative Action Plan adopted by the Board of Trustees; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that CSC will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: November 16, 2021



President

Attest:



Secretary-Treasurer



<p>TITLE/DESCRIPTION:</p> <p>CONTRACT: RISKMASTER TO ASSURE CLAIMS MIGRATION, IMPLEMENTATION, SOFTWARE, AND SERVICES</p> <p>VENDOR: COMPUTER SCIENCES CORPORATION, A DXC TECHNOLOGY COMPANY</p> <p>AMOUNT: AMOUNT NTE \$114,870.00 FOR BASE YEAR ONE, WITH TWO ADDITIONAL YEARS IN AN AMOUNT NTE \$59,077.00 PER YEAR, FOR A TOTAL CONTRACT AMOUNT NTE \$233,024.00 FOR THREE YEARS</p>	<p>Resolution No.: 2021-105</p> <hr/> <p>Date: November 11, 2021</p> <hr/> <p>Initiator: Innovation and Technology</p>
<p>ACTION REQUEST:</p> <p><input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____</p>	

1.0 **PURPOSE/SCOPE:** This action will allow the Authority to enter into a sole source contract to provide an upgrade from Riskmaster to Assure Claims that includes migration, implementation, software, and services for a period of three years.

2.0 **DESCRIPTION/JUSTIFICATION:** In 1999, the Authority purchased an integrated risk management software system to assist the workers' compensation and liability claims adjusters in their claims handling and adjusting duties. GCRTA originally implemented Riskmaster (RM World v 3.4.26) in 2000. GCRTA uses the Risk Management Information System (RMIS) as its single central database for workers' compensation and third party liability claims information. The system provides critical statistical reporting capabilities for internal and external reporting, including regulatory requirements. The last upgrade to Riskmaster (Accelerator v14.3) was completed in 2015. This upgrade will migrate Riskmaster on-premises to Assure Claims SaaS Hosting Solution. Performing this upgrade will allow the Authority's RMIS system to remain in a state of good repair and will assist in the continued safety improvements implemented throughout the Authority. A software add-on will allow for electronic reporting of all accidents, incidents, claims, workplace injuries and other related events. This addition will improve the data entry process and allow GCRTA to focus on a technology-based process instead of a paper-based process. This migration will be completed in year one of the contract. GCRTA will then be able to maintain this system and take advantage of future upgrades, potentially at a lower cost and more frequently.

3.0 **PROCUREMENT BACKGROUND:** This sole source contract is exempt from competitive bidding as authorized by Section 306.43(H)(3) of the Ohio Revised Code. The Riskmaster application is a proprietary product designed and supported exclusively by Computer Sciences Corporation, a DXC Technology Company ("CSC"). After negotiations, CSC offered to provide services to upgrade Riskmaster to Assure Claims SaaS Hosting Solution in an amount not to exceed \$114,870.00 for base year one, and in an amount not to exceed \$59,077.00 for each of the two additional years, for a total contract amount not to exceed \$233,024.00 for the three-year period. Base year one costs include migration, hosting, implementation, annual software, and annual data collection services. Years two and three include costs for annual software and annual data collection services. The Innovation and Technology Division reviewed the offer for adherence to technical scope.

A price analysis has been performed and the Procurement Department has determined that the price is fair and reasonable to the Authority.

Staff Summary & Comments
Riskmaster to Assure Claims Migration, Software, and Services
Page 2

- 4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: A 0% DBE goal was established for this procurement because it is for the upgrade of proprietary software. This work is exclusive to the original software provider and/or installer.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This procurement shall be payable from the General Fund, Innovation and Technology Department budget, in an amount not to exceed \$59,077.00, and through the RTA Capital Fund, Innovation and Technology Department budget, in an amount not to exceed \$55,793.00, for a total of \$114,870.00 for base year one, and in an amount payable from the General Fund, Innovation and Technology Department budget not to exceed \$59,077.00 for each of the two additional years, for a total contract amount not to exceed \$233,024.00 for the three-year period.
- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would leave the Authority without the necessary upgrade to its Risk Management Information System.
- 8.0 RECOMMENDATION: It is recommended that the offer of CSC be accepted and the resolution passed authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer