RESOLUTION NO. 2020-17

AUTHORIZING CONTRACT NO. 2020-6 WITH COMPUTER SCIENCES CORPORATION, A DXC TECHNOLOGY COMPANY, TO PROVIDE RISKMASTER SOFTWARE MAINTENANCE AND SUPPORT SERVICES IN AN ANNUAL AMOUNT NTE \$35,850.72 FOR A TOTAL AMOUNT NTE \$107,552.16 FOR THE THREE-YEAR PERIOD (GENERAL FUND, INFORMATION TECHNOLOGY DEPARTMENT BUDGET)

WHEREAS, the Authority currently utilizes an integrated risk management software program to assist the workers' compensation and liability claims adjusters in their day-to-day claims handling and adjusting duties; and

WHEREAS, annual maintenance and support is required to maintain this software application; and

WHEREAS, these services are only available from Computer Sciences Corporation, a DXC Technology Company, with an office located at 1775 Tysons Blvd, Tysons, VA 22102, the original licensor of this program; and

WHEREAS, the Ohio Revised Code, Section 306.43(H)(3) provides that competitive bidding is not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, service or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, Computer Sciences Corporation, a DXC Technology Company, has offered to provide said maintenance and support services at a negotiated annual amount not to exceed \$35,850.72, for a total contract amount not to exceed \$107,552.16 for a period of three years; and

WHEREAS, the General Manager, Chief Executive Officer deems the negotiated offer of Computer Sciences Corporation, a DXC Technology Company, as negotiated, to provide maintenance and support services for the Riskmaster software program, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

- Section 1. That the offer from Computer Sciences Corporation, a DXC Technology Company, to provide Riskmaster software maintenance and support services for a period of three years, be and the same is hereby accepted.
- Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to enter into a contract with Computer Sciences Corporation, a DXC Technology Company, to purchase Riskmaster maintenance and support services for a period of three years.
- Section 3. That said contract shall be payable from the General Fund, Information Technology Department budget, in an annual amount not to exceed \$35,850.72, for a total contract amount not to exceed \$107,552.16 for a period of three years.

Resolution No. 2020-17 Page 2

Section 5. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor to the Specifications and Addenda, if any; the Affirmative Action Plan adopted by the Board of Trustees in Resolution No. 2015-76; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 6. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that Computer Sciences Corporation, a DXC Technology Company, will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 7. That this resolution shall become effective immediately upon its adoption.

Adopted: February 18, 2020

President President

Attest:

nterim Secretáry-Treasurer

Form 100-326 07-03-97



Greater Cleveland Regional Transit Authority STAFF SUMMARY AND COMMENTS

TITLE/DESCRIPTION:		Resolution No.:
CONTRACT:	RISKMASTER SOFTWARE MAINTENANCE AND SUPPORT SERVICES	2020-17 Date: February 13, 2020 Initiator: Risk Management
VENDOR:	COMPUTER SCIENCES CORPORATION, A DXC TECHNOLOGY COMPANY	
AMOUNT:	ANNUAL AMOUNT NTE \$35,850.72 FOR A TOTAL AMOUNT NTE \$107,552.16 FOR THE THREE YEAR PERIOD	
ACTION REQUEST:		
☑ Approval	☐ Review/Comment ☐ Information Only ☐ Other	

- 1.0 PURPOSE/SCOPE: This action will allow the Authority to renew a sole source contract for software maintenance and support of the Riskmaster program for a period of three years.
- 2.0 DESCRIPTION/JUSTIFICATION: In 1999, the Authority purchased an integrated risk management software system to assist the workers' compensation and liability claims adjusters in their claims handling and adjusting duties. The system provides critical statistical reporting capabilities for internal and external reporting, including regulatory requirements. The system was upgraded in 2015. This agreement is necessary to continue the support of the software program and maintain the database, which contains file information related to third-party and workers' compensation claims and/or general claims. This contract will cover technical support via telephone, internet, or at the vendor's offices. Computer Sciences Corporation, a DXC Technology Company ("CSC"), will provide new releases and enhancements to the software program and debugging efforts, if necessary. The Riskmaster application is a proprietary product designed and supported exclusively by CSC.
- 3.0 PROCUREMENT BACKGROUND: Section 306.43(H)(3) of the Ohio Revised Code states that competitive bidding is not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, service or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns. CSC is the original installer of this software. After negotiations, CSC offered to provide technical support maintenance and support services for the Riskmaster software program in an annual amount not to exceed \$35,850.72 for a total amount not to exceed \$107,552.16 for the three-year period. This is the same annual amount that was paid under the previous contract and approximately 21% below the estimate for this purchase. The Information Technology Department reviewed the offer for adherence to technical scope.

A price analysis has been performed and the Procurement Department has determined that the price is fair and reasonable to the Authority.

- 4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: All Affirmative Action requirements have been met. A 0% DBE goal was established for this procurement because it is for the maintenance of proprietary software. This work is exclusive to the original software provider and/or installer.
- 5.0 POLICY IMPACT: Does not apply.

Staff Summary & Comments
Riskmaster Software Maintenance & Support Services
Page 2

- 6.0 ECONOMIC IMPACT: This procurement shall be payable from the General Fund, Information Technology Department budget, in an annual amount not to exceed \$35,850.72, for a total contract amount not to exceed \$107,552.16 for a period of three years.
- 7.0 ALTERNATIVES: <u>Reject this offer</u>. Rejection of this offer would leave the Riskmaster software program without adequate maintenance and support.
- 8.0 RECOMMENDATION: It is recommended that the offer of Computer Sciences Corporation, a DXC Technology Company ("CSC"), be accepted and the resolution passed authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.

Shery Kine Benford Acting General Manager, Chief Executive Officer