## RESOLUTION NO. 2015-5

AUTHORIZING CONTRACT NO. 2014-192 WITH ULTRAMAIN SYSTEMS, INC. TO PROVIDE SOFTWARE MAINTENANCE FOR THE AUTHORITY'S CITME MAINTENANCE AND MATERIALS MANAGEMENT SYSTEM FOR A PERIOD OF ONE YEAR IN AN AMOUNT OF \$359,448.00 WITH TWO ANNUAL RENEWALS IN AMOUNTS NOT TO EXCEED \$372,025.00 AND \$385,130.00, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$1,116,603.00 (GENERAL FUND, INFORMATION TECHNOLOGY DEPARTMENT BUDGET)

WHEREAS, the Authority currently utilizes Ultramain Systems, Inc. licensed products for its maintenance and materials management applications; and

WHEREAS, this maintenance and materials management software is proprietary to Ultramain Systems, Inc. (f.k.a. Software Solutions Unlimited), the original provider and installer of this software; and

WHEREAS, the offer of Ultramain Systems, Inc. located at 8100 Lang Avenue, Albuquerque, New Mexico 87109, to provide software maintenance, support, and training services was received on December 19, 2014; and

WHEREAS, the Ohio Revised Code, Section 306.43(H)(3) provides that competitive bidding is not required when the expenditure is for a renewal or re-negotiation or a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, after negotiations, an amount of \$359,448.00 for a one-year period beginning February 1, 2015, with two annual renewals in amounts not to exceed \$372,025.00 and \$385,130.00, respectively, for a total contract amount not to exceed \$1,116,603.00 was agreed upon; and

WHEREAS, the General Manager/Secretary-Treasurer deems the negotiated offer of Ultramain Systems, Inc. to provide software maintenance, support, and training services for the CITME maintenance and materials management system to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer of Ultramain Systems, Inc., as negotiated, to provide software maintenance, support, and training services for the Authority's CITME maintenance and materials management system for a period of one year beginning February 1, 2015, with two annual renewals, be and the same is hereby accepted.

Section 2. That the General Manager/Secretary-Treasurer of the Authority be and he is hereby authorized to enter into a sole source contract with Ultramain Systems, Inc. to provide software maintenance, support, and training services for a period of one year beginning February 1, 2015, with two annual renewals.

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Section 3. That said contract shall be payable from the General Fund, Information Technology Department budget in an amount of \$359,448.00 for a one-year period beginning February 1, 2015 with two, annual renewals in amounts not to exceed \$372,025.00 and \$385,130.00, respectively, for a total contract amount not to exceed \$1,116,603.00.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor to the Specifications and Addenda, if any; the Affirmative Action Plan adopted by the Board of Trustees in Resolution No. 2013-031; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that Ultramain Systems, Inc. will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: January 20, 2015

CEO, General Manager/Secretary-Treasurer

Form 100-326 07-03-97

## Greater Cleveland Regional Transit Authority STAFF SUMMARY AND COMMENTS

TITLE/DESCRIPTION:  CONTRACT: ULTRAMAIN SOFTWARE MAINTENANCE		Resolution No.: 2015-5
VENDOR:	ULTRAMAIN SYSTEMS, INC.	Date: January 15, 2015
AMOUNT:	AN AMOUNT NOT TO EXCEED \$359,448.00 WITH TWO ANNUAL RENEWALS IN AMOUNTS NOT TO EXCEED \$372,025.00 AND \$385,130.00, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$1,116,603.00	Initiator: Information Technology / Service Management
ACTION REQUEST:		
Approval	□ Review/Comment □ Information Only □ Other	

- 1.0 PURPOSE/SCOPE: This action will allow the Authority to enter into a sole source agreement for software maintenance, support, and training for its CITME maintenance and materials management system.
- 2.0 DESCRIPTION/JUSTIFICATION: The Authority requires a maintenance agreement for the CITME maintenance and materials management system. This system is an intricate part of the Operations Division that manages materials usage and the work order system including documentation of labor used to provide both fleet and facilities management. CITME also provides real time updates to the Authority's inventory system. It is interfaced to the Authority's Oracle Financial Management and Purchasing system. The reports generated through CITME provide management tools that allow for analysis of both maintenance processes and contractor performance.
- 3.0 PROCUREMENT BACKGROUND: This sole source contract is exempt from competitive bidding as authorized under Section 306.43(H)(3) of the Ohio Revised Code. Ultramain Systems, Inc. (fka Software Solutions Unlimited) developed this maintenance and materials management system on a proprietary basis and is the only source for maintenance services. The maintenance contract will cover a one-year period from February 1, 2015 through January 31, 2016 in the amount of \$359,448.00. It will also include two annual maintenance renewal periods from February 1, 2016 through January 31, 2017 and February 1, 2017 through January 1, 2018 in negotiated amounts not to exceed \$372,025.00 and \$385,130.00, respectively. Annual increases were negotiated at 3.5% per year over each prior year, a decrease from the 5.2% per year increases in the previous contract. Four weeks of training will also be included annually.

The Procurement Department requested a proposal from Ultramain Systems, Inc. The Service Management Department reviewed the proposal for adherence to the technical requirements. A price analysis was performed and the Procurement Department has determined the negotiated price to be fair and reasonable to the Authority.

- 4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: All Affirmative Action requirements have been met. A 0% DBE Goal was established for this procurement due to the lack of certified DBE firms.
- 5.0 POLICY IMPACT: Does not apply.

- 6.0 ECONOMIC IMPACT: This contract will be funded through the General Fund, Information Technology Department budget in an amount of \$359,448.00 for a one year period beginning February 1, 2015 with two annual renewals in amounts not to exceed \$372,025.00 and \$385,130.00, respectively, for a total contract amount not to exceed \$1,116,603.00. This is within the budgeted amount for this project.
- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would prevent continued maintenance of the CITME/Ultramain software and risk breakdowns in the Authority's maintenance and materials management system.
- 8.0 RECOMMENDATION: It is recommended that the offer of Ultramain Systems, Inc., as negotiated, be accepted and the resolution passed authorizing the General Manager/Secretary-Treasurer to enter into a contract.
- 9.0 ATTACHMENTS: None.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.

CEO, General Manager/Secretary-Treasurer