

RESOLUTION 2003- 167

AUTHORIZING SOLE SOURCE CONTRACT NO. 2003-112 WITH TRAPEZE SOFTWARE GROUP FOR SOFTWARE UPGRADES AND LICENSING FOR THE PARATRANSIT SCHEDULING AND CUSTOMER SERVICE INFORMATION SYSTEMS FOR A TOTAL COST OF \$1,418,819.00 (RTA DEVELOPMENT FUND, INFORMATION SYSTEMS DEPARTMENT BUDGET).

WHEREAS, the Greater Cleveland Regional Transit Authority is seeking to upgrade its current Paratransit Scheduling and Customer Service Information System software; and

WHEREAS, the offer of Trapeze Software Group located at Park Center I, Suite 200, 23215 Commerce Park Drive, Beachwood, Ohio for software upgrades and licensing for the Paratransit Scheduling and Customer Service Information Systems was received on October 24, 2003; and

WHEREAS, after negotiations, a total price of one million, four hundred eighteen thousand, eight hundred nineteen and 00/100 dollars (\$1,418,819.00) was agreed upon; and

WHEREAS, the Ohio Revised Code, Section 306.43H(3) provides that competitive bidding is not required when the expenditure is for a renewal or re-negotiation, or a lease, or license for telecommunications, or electronic data processing equipment, service or systems, or for the maintenance thereof as supplied by the original source or its successor or assigns; and

WHEREAS, the General Manager deems acceptance of the offer of Trapeze Software Group for software upgrades and licensing for the Paratransit Scheduling and Customer Service Information Systems to be advantageous to the Authority and recommends acceptance thereof to the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer of Trapeze Software Group, as modified by negotiations, for software upgrades and licensing for the Paratransit Scheduling and Customer Service Information Systems be and the same is hereby accepted as in the best interest of the Authority.

Section 2. That the General Manager of the Authority be and he is hereby authorized to enter into a contract with Trapeze Software Group to provide upgrades and licensing for the Paratransit Scheduling and Customer Service Information Systems.

Section 3. That said contract shall be payable from the RTA Development Fund, Information Systems Department budget, including but not limited to 100% local funds, at a total cost of one million, four hundred eighteen thousand, eight hundred nineteen and 00/100 dollars (\$1,418,819.00).

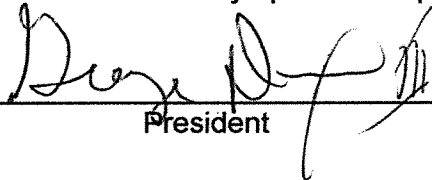
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Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon compliance by the contractor to the Specifications and Addenda, if any, the Affirmative Action Plan adopted by the Board of Trustees in Resolution 2003-107, bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Transit Authority's Board of Trustees expects that Trapeze Software Group will attempt to exceed the zero percent (0%) DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: November 24, 2003



President

Attest: 

CEO, General Manager/Secretary-Treasurer



Greater Cleveland Regional Transit Authority
STAFF SUMMARY AND COMMENTS

TITLE/DESCRIPTION: AUTHORIZING SOLE SOURCE CONTRACT NO. 2003-112 WITH TRAPEZE SOFTWARE GROUP FOR SOFTWARE UPGRADES AND LICENSING FOR THE PARATRANSIT SCHEDULING AND CUSTOMER SERVICE INFORMATION SYSTEMS AT A TOTAL COST OF \$1,418,819.00 (RTA DEVELOPMENT FUND, INFORMATION SYSTEMS DEPARTMENT BUDGET).	Resolution No.: 2003- 167
	Date: November 19, 2003
	Initiator: Information Systems Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

1.0 **PURPOSE/SCOPE:** This action will allow the Authority to enter into a contract for software upgrades and licensing for the Authority's Paratransit Scheduling and Customer Service Information Systems.

2.0 **DESCRIPTION/JUSTIFICATION:** As a result of FTA's 2000 Review of the GCRTA's ADA Paratransit Service, FTA consultants cited the current software as a major factor that limits GCRTA's ability to meet Paratransit service requirements, particularly in regards to the inability to guarantee trip scheduling until the day before the actual trip. In addition to retrieving their trip information, customers will be able to perform scheduling actions, such as, schedule a new trip, cancel a scheduled trip, etc. By upgrading its systems, GCRTA will improve its ability to provide Paratransit trips, improve response time for customer trip planning and allow the riding public access to fixed-route and Paratransit scheduling and routing information directly via the Internet or standard touch-tone telephone. Two additional modules will be purchased that will provide the means for GCRTA customers to perform ADA scheduling, trip planning and next bus information without staff intervention via the Internet or telephone. These modules will be totally integrated with the core ADA-Paratransit system. This project will take approximately eight months to implement beginning with the upgrade of the Legacy Systems (MIDAS-PT, MIDAS-CIS and IVR).

3.0 **PROCUREMENT BACKGROUND:** This sole source contract for software upgrades and licensing is exempted from competitive bidding as authorized by Section 306.43H(3) of the Ohio Revised Code. Trapeze Software Group developed the Paratransit Scheduling and Customer Service Information Systems on a proprietary basis and is the only source for these upgrades and licensing.

The Procurement Department requested a proposal from Trapeze Software Groups. The Information Systems Department reviewed the proposal for adherence to technical scope. Trapeze has offered this upgrade without additional licensing costs for the existing products currently in use. This procurement covers the cost of upgrade software distribution along with installation and implementation. Because the GCRTA does not currently use Trapeze's products for Internet and telephone access, product licensing is required.

A cost/price analysis has been performed and the rates and price has been determined to be fair and reasonable to the Authority.

- 4.0 DBE/AFFIRMATIVE ACTION BACKGROUND: All Affirmative Action requirements have been met. A 0% DBE goal was established for this procurement due to the lack of subcontracting opportunities.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This procurement will be funded through the RTA Development Fund, Information Systems Department budget, including but not limited to 100% local funds in an amount not to exceed one million, four hundred eighteen thousand, eight hundred nineteen and 00/100 dollars (\$1,418,819.00).
- 7.0 ALTERNATIVES: Reject this award. Rejection of this offer would not allow the Authority to upgrade its Paratransit Scheduling and Customer Service Information Systems thus inhibiting prompt and accurate delivery of service to its customers.
- 8.0 RECOMMENDATION: The Operations Committee of the Board of Trustees reviewed this project at its November 11, 2003 meeting and recommended approval to the full Board of Trustees. It is recommended that the proposal of Trapeze Software Group, as negotiated, be accepted and the resolution passed authorizing the General Manager to enter into a contract.
- 9.0 ATTACHMENTS: None.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



CEO General Manager/Secretary-Treasurer