

EXPRESSING APPRECIATION TO LOUISE CARTER  
FOR HER SERVICE AS DIRECTOR OF THE  
OFFICE OF OPERATIONS AND PROGRAM MANAGEMENT  
OF THE FEDERAL TRANSIT ADMINISTRATION  
FROM THE GREATER CLEVELAND REGIONAL  
TRANSIT AUTHORITY AND EXTENDING BEST WISHES

WHEREAS, Louise Carter began her career with the Federal Transit Administration in 1980, and

WHEREAS, Louise Carter served in the position of Director of the Office of Operations and Program Management since 1990, and

WHEREAS, Louise Carter has provided outstanding guidance and technical assistance to more than one hundred grantees in Region V, and

WHEREAS, Louise Carter has been instrumental in the development of many Federal Transit Administration procedures to guide and implement programs nationwide.

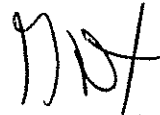
NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio.

Section 1. That the most sincere appreciation of the Board of Trustees is hereby extended to Louise Carter for her dedicated service to public transportation.

Section 2. That the members of the Board of Trustees offer best wishes to Louise Carter in her future endeavors.

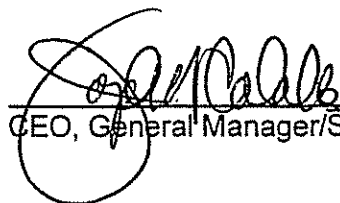
Section 3. That the CEO, General Manager/Secretary-Treasurer is hereby directed to have a memorialization of this resolution certified and presented to Louise Carter as a symbol of gratitude for her distinguished service to public transportation.

Adopted: January 21, 2003



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President

Attest:



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CEO, General Manager/Secretary-Treasurer