

RESOLUTION NO. 1986 - 22

A RESOLUTION AUTHORIZING A REQUEST FOR
PROPOSALS FOR PROFESSIONAL SERVICES TO
REVIEW THE SERVICE PROVIDED BY THE GREATER
CLEVELAND REGIONAL TRANSIT AUTHORITY

WHEREAS, To establish public confidence in the Greater Cleveland Regional Transit Authority by providing the best possible public transportation service to the people of Cuyahoga County; and

WHEREAS, To provide the best possible working conditions for the employees of the employees of the Greater Cleveland Regional Transit Authority; and

WHEREAS, To continue and further establish sound fiscal controls;
and

WHEREAS, To contribute to the economic development of Cuyahoga County; and

WHEREAS, The Greater Cleveland Regional Transit Authority has recently celebrated its tenth anniversary; and

WHEREAS, A comprehensive and professional review of the service provided by the Greater Cleveland Regional Transit Authority would be timely; and

WHEREAS, Such a review should encompass an analysis of the management, supervisory and training elements associated with service delivery; and

WHEREAS, Such a review should include an analysis of alternate methods of service delivery (i.e. privatization);

NOW THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the Department of Procurement be and is hereby authorized to advertise a Request for Proposals for the assessment of the public transportation services provided by the Greater Cleveland Regional Transit Authority including an assessment of the support functions integral to providing service.

Section 2. That the assessment be conducted by an experienced, technically qualified consultant firm.

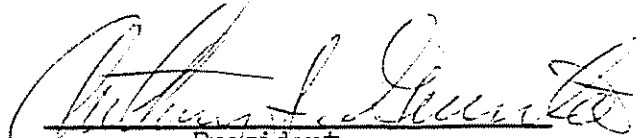
Section 3. That the assessment, at minimum will include:

- o an evaluation of current service and performance
- o an evaluation of current management programs and practices, primarily as they relate to the provision of transit services and its effectiveness

- o the establishment of improvement program priorities
- o the further development of a set of service-related objectives and performance criteria
- o the development and guidance of the implementation of specific management and operations improvement programs

Section 4. That this resolution shall become effective immediately upon its adoption.

Adopted: January 7, 1986


Arthur J. Guenther
President

Attest:


Robert J. Landgraf
Secretary & Treasurer