RESOLUTION NO. 2016-18

AUTHORIZING CONTRACT NO. 2016-28 WITH COMPUTER SCIENCES CORPORATION FOR THE PURCHASE OF RISKMASTER SOFTWARE MAINTENANCE AND SUPPORT SERVICES FOR A PERIOD OF FOUR YEARS IN AN AMOUNT NOT TO EXCEED \$143,402.88 (GENERAL FUND, INFORMATION TECHNOLOGY DEPARTMENT BUDGET)

WHEREAS, the Authority currently utilizes an integrated risk management software program to assist the worker's compensation and liability claims adjusters in their day-to-day claims handling and adjusting duties; and

WHEREAS, annual maintenance and support is required to maintain this software application; and

WHEREAS, these services are only available from Computer Sciences Corporation ("CSC"), located at 1617 JFK Boulevard, Suite 700, Philadelphia, PA 19103, the original licensor of this program; and

WHEREAS, the Ohio Revised Code, Section 306.43(H)(3) provides that competitive bidding is not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, service or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, CSC has offered to provide said maintenance and support services at a negotiated annual amount not to exceed \$35,850.72 for a total contract amount not to exceed \$143,402.88 for a period of four years; and

WHEREAS, the General Manager/Secretary-Treasurer deems the offer of CSC, as negotiated, to provide maintenance and support services for the Riskmaster software program, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

- Section 1. That the offer of Computer Sciences Corporation ("CSC") to provide Riskmaster software maintenance and support services for a period of four years, be and the same is hereby accepted.
- Section 2. That the General Manager/Secretary-Treasurer of the Authority be and he is hereby authorized to enter into a sole source contract with CSC to provide said services.
- Section 3. That said contract shall be payable from the General Fund, Information Technology Department budget, in annual amounts not to exceed \$35,850.72, for a total contract amount not to exceed \$143,402.88 for a period of four years.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon funding for future years, compliance by the contractor with the Specifications and Addenda, if any; the Affirmative Action Plan adopted by the Board of Trustees in Resolution No. 2015-076; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that CSC will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: March 22, 2016

President

Attest:

CEO, General Manager/Secretary-Treasurer

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Greater Cleveland Regional Transit Authority STAFF SUMMARY AND COMMENTS

Title/Description:		Resolution No.:
CONTRACT:	RISKMASTER SOFTWARE MAINTENANCE AND	2016-18
	SUPPORT SERVICES	Date:
VENDOR:	COMPUTER SCIENCES CORPORATION	March 17, 2016
AMOUNT:	AMOUNT NTE \$143,402.88 FOR FOUR YEAR PERIOD	Initiator: Risk Management
ACTION REQUEST:		
☑ Approval	☐ Review/Comment ☐ Information Only ☐ Other	

- 1.0 PURPOSE/SCOPE: This action will allow the Authority to renew a sole source contract for software maintenance and support of the Riskmaster program for a period of four years.
- 2.0 DESCRIPTION/JUSTIFICATION: In 1999, the Authority purchased an integrated risk management software system to assist the worker's compensation and liability claims adjusters in their claims handling and adjusting duties. The system provides critical statistical reporting capabilities for internal and external reporting, including regulatory requirements. The system was upgraded in 2015. This agreement is necessary to continue the support of the software program and maintain the database, which contains file information related to third party and worker's compensation claims and/or general claims. This contract will cover technical support via telephone, internet or at the vendor's offices. Computer Sciences Corporation ("CSC") will provide new releases and enhancements to the software program and debugging efforts, if necessary. The Riskmaster application is a proprietary product designed and supported exclusively by CSC.
- 3.0 PROCUREMENT BACKGROUND: This contract is for maintenance and support services and is exempt from competitive bidding as authorized by Section 306.43(H)(3) of the Ohio Revised Code. After negotiations, CSC offered to provide technical support maintenance and support services for the Riskmaster software program in an annual amount not to exceed \$35,850.72 for a total amount not to exceed \$143,402.88 for the four-year period. This is the same annual amount that was paid under the previous contract. The Information Technology Department reviewed the offer for adherence to technical scope.

A price analysis has been performed and the Procurement Department has determined that the price is fair and reasonable to the Authority.

- 4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: All Affirmative Action requirements have been met. A 0% DBE goal was established for this procurement due to the lack of certified DBE firms.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: The contract will be funded through the General Fund, Information Technology Department budget in an annual amounts not to exceed \$35,850.72 for a total contract amount not to exceed \$143,402.88 for a period of four years. This price does not exceed the budgeted amount for this purchase.

Staff Summary & Comments Riskmaster Maintenance Page 2

- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would leave the Riskmaster software program without adequate maintenance and support.
- 8.0 RECOMMENDATION: It is recommended that the offer of Computer Sciences Corporation be accepted and the resolution passed authorizing the General Manager/Secretary-Treasurer to enter into a contract.
- 9.0 ATTACHMENTS: None.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.

Shery Kine Benford, active CEO, General Manager/Secretary-Treasurer