

# RTA Board of Trustees Meeting

Tuesday, December 21, 2021



# Public Comments – Agenda Items

In person

or

Dial by phone: 440-276-4600

# Committee Reports

## Ad Hoc Committee Reports

Greater Cleveland Regional Transit Authority



# Promotions and New Hires

December 2021



# December 2021 New Hires



**Keturah Oliver**  
Paratransit Operator



**Curtis Bearden**  
Hayden Operator



**Marilyn Milner**  
Paratransit Operator



**Myla Clark**  
Paratransit Operator



**Marcus Rand**  
Hayden Operator



**Rakia Hollis**  
Hayden Operator



**Taniesha Carey**  
Triskett Operator



**Carmen Hudson**  
Paratransit Operator



**Nia Young**  
Hayden Operator



# December 2021 New Hires



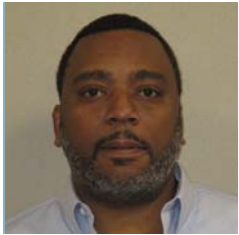
**Ciera Green**  
Triskett Operator



**Thomas Starkey**  
Hayden Hostler



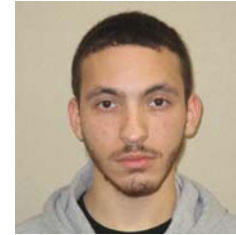
**Yvon Lowe**  
Triskett Hostler



**Anthony Bryant**  
Hayden Hostler



**Vincent Howell Jr.**  
Paratransit Operator



**Ibraahiyim Rosa**  
Triskett Operator



# December 2021 Promotions



**Sheila Harmon**  
Paratransit Dispatcher



**Chaun'Drea Clark**  
Service Quality  
Coordinator



**Richard Williams**  
Hayden Equipment  
Repair Leader



**Robert Seay**  
Triskett Equipment  
Repair Leader



**Shaquita Ellison**  
Operating Instructor



**Miles Varga**  
Power & Way Supervisor



# Resolutions





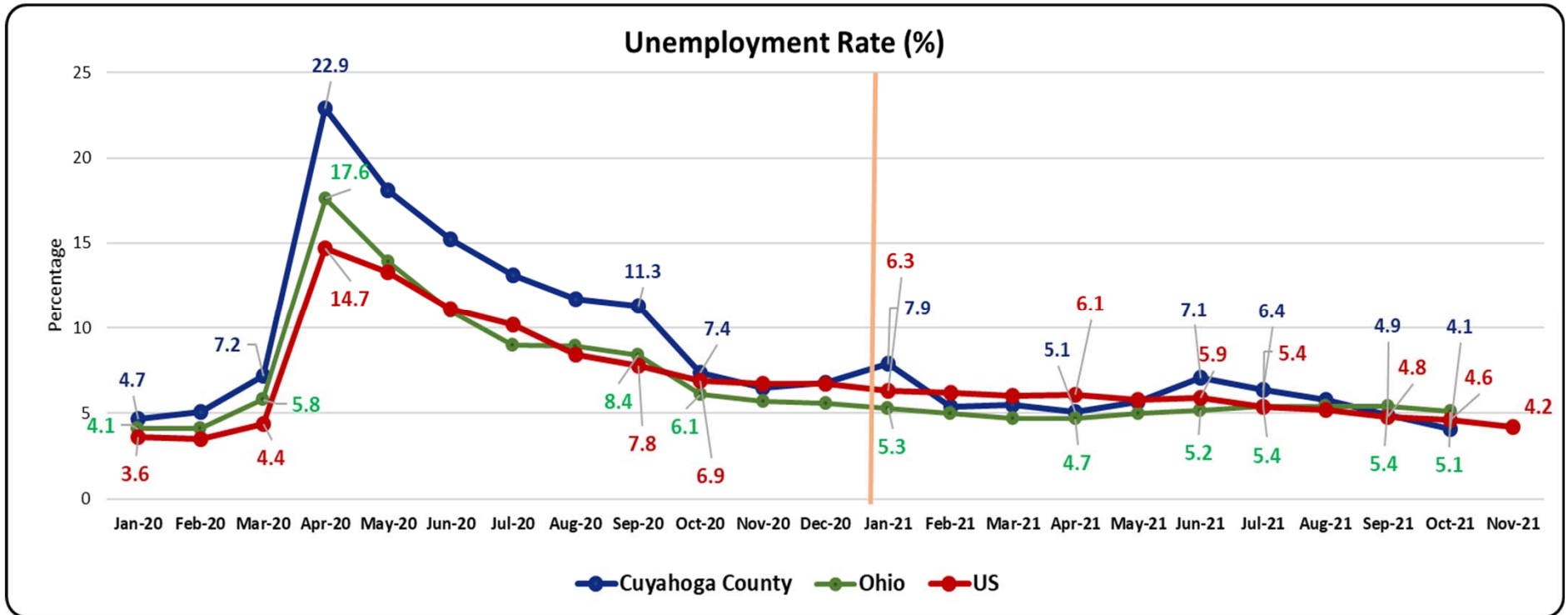
# Secretary/Treasurer Update

December 21, 2021

Board of Trustees



# Economic Conditions

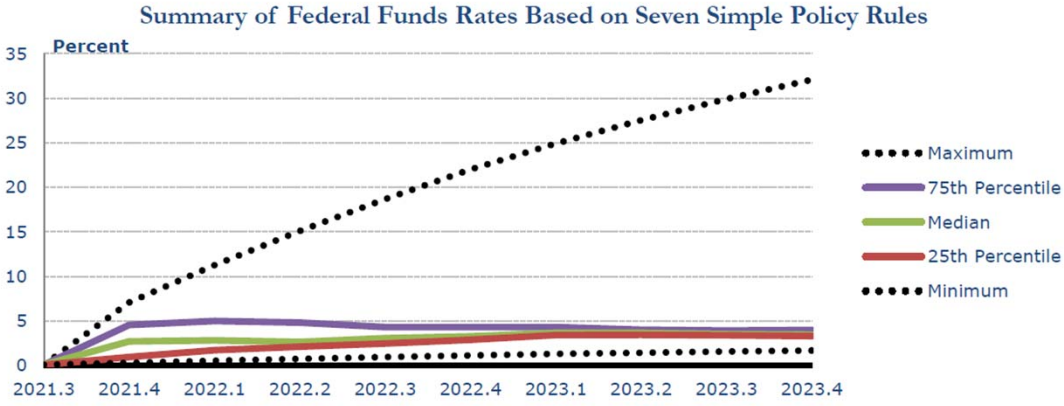


# Federal Projection

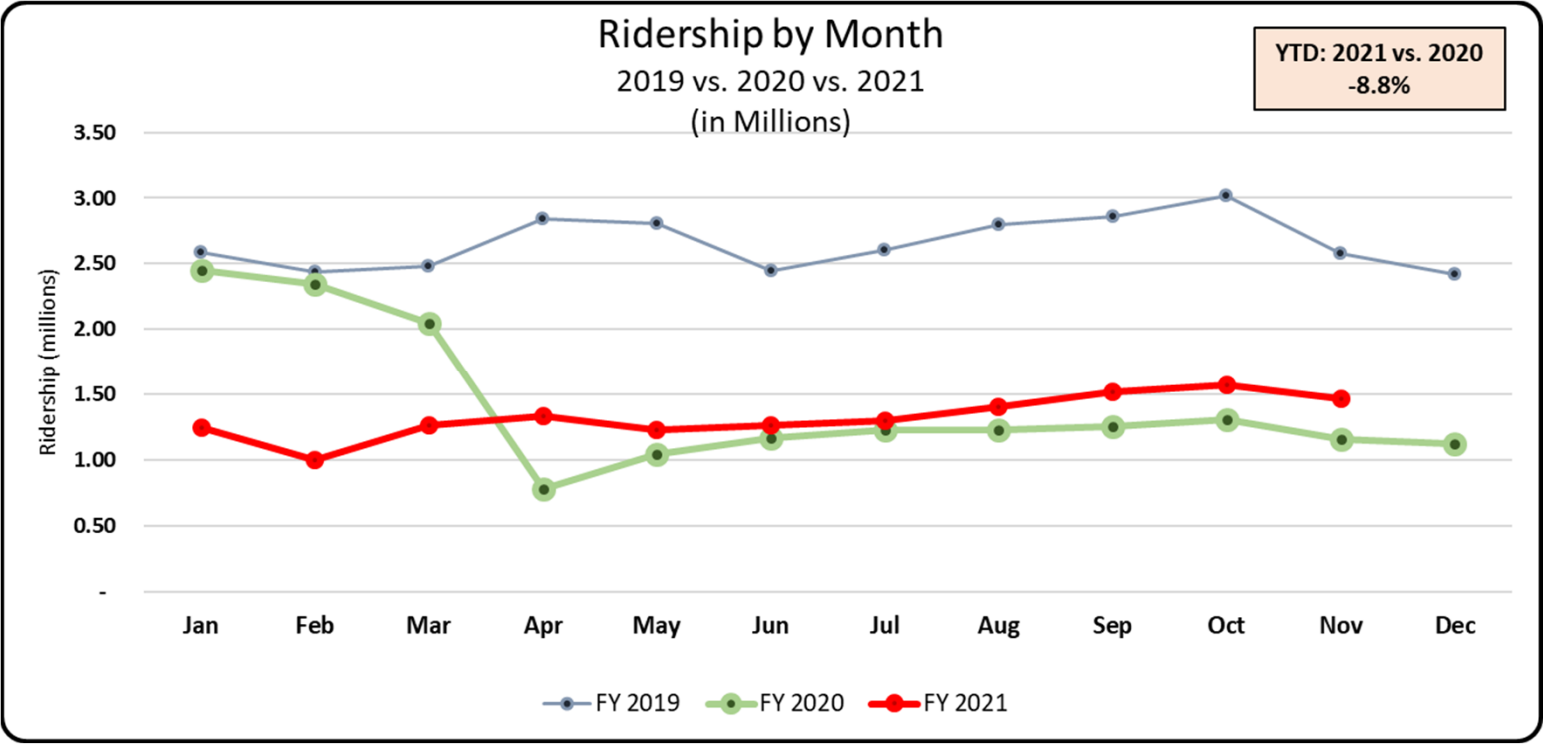
Inflation Rate



Interest Rate



# Ridership

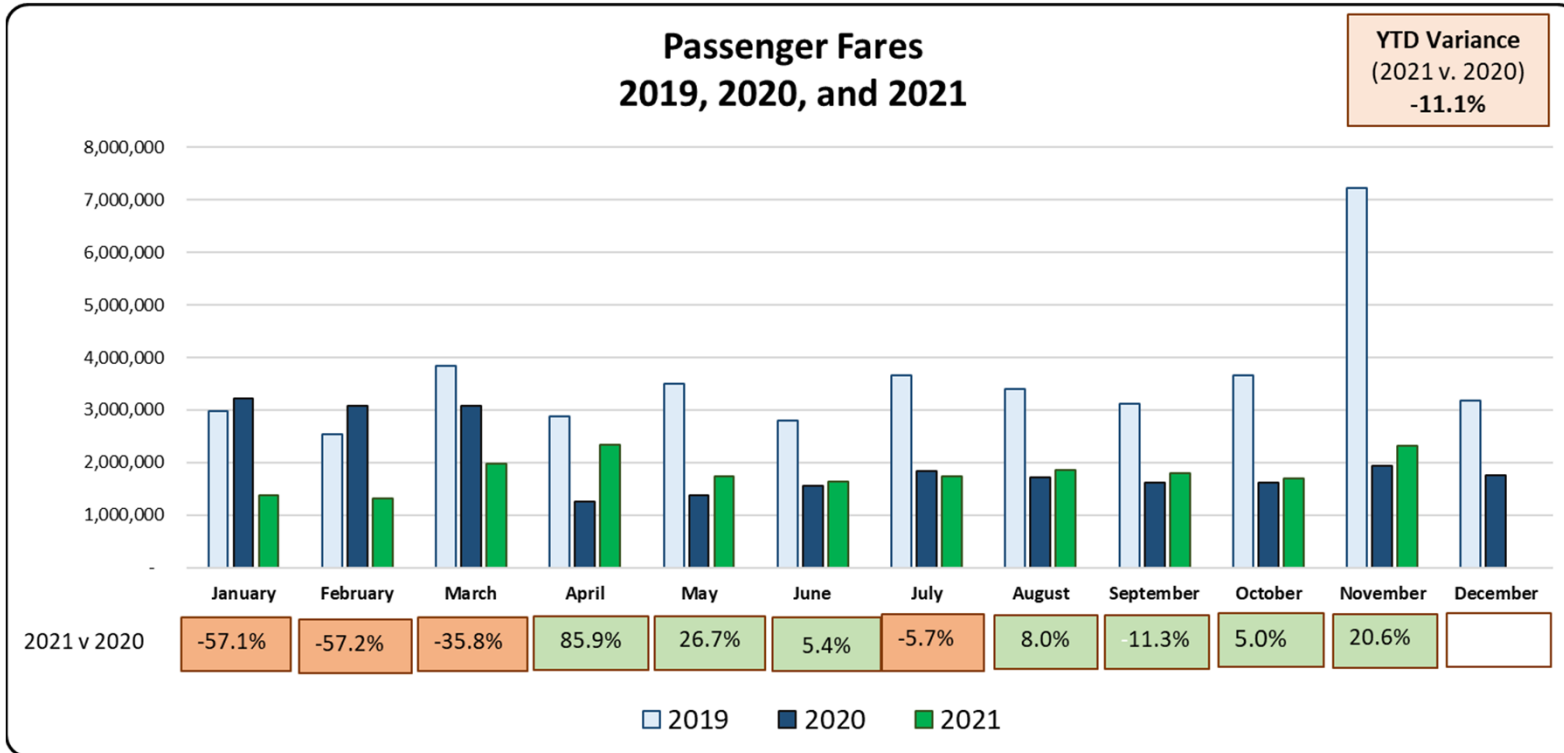


Compared to 2020

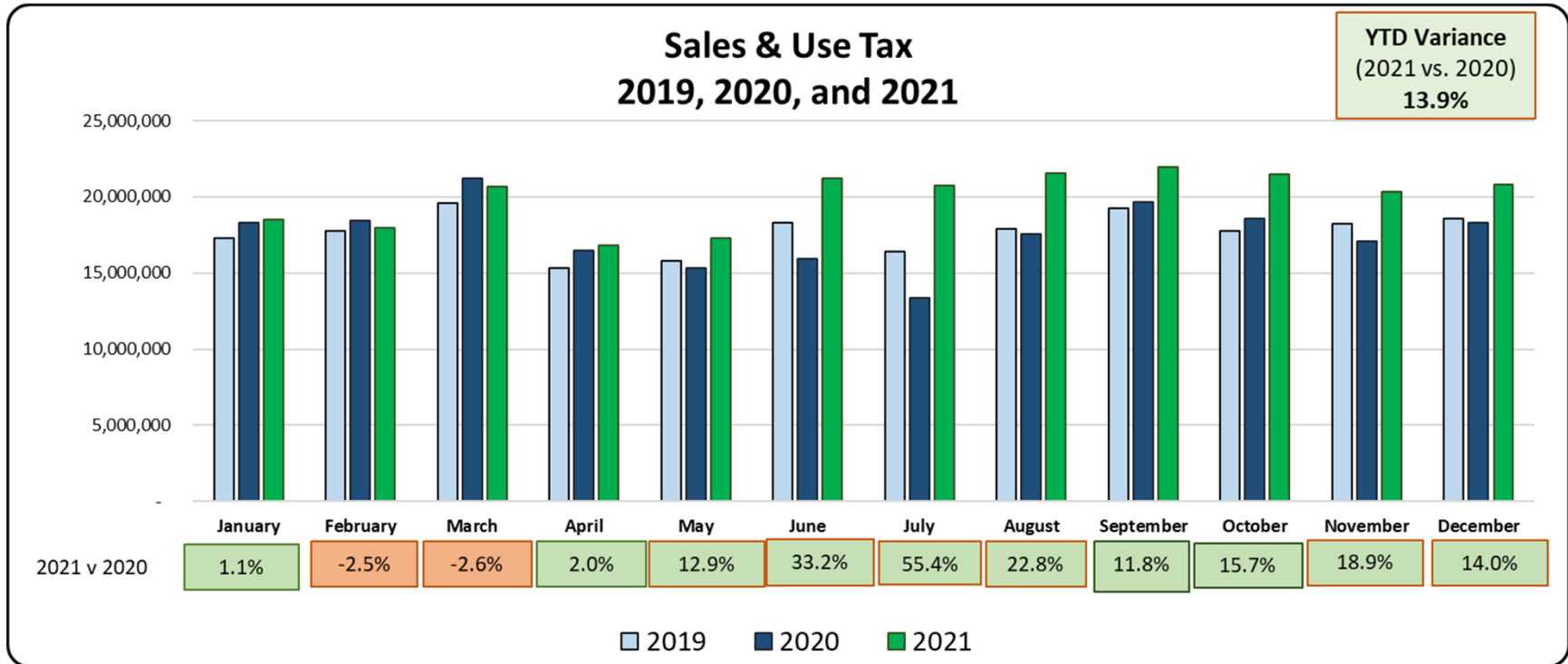
- MAY: 18.1%
- JUN: 8.6%
- JUL: 5.4%
- AUG: 14.5%
- SEP: 20.9%
- OCT: 20.2%
- **NOV: 26.4%**
- YTD: -8.8%



# Passenger Fares



# Sales Tax



# Questions



Greater Cleveland Regional Transit Authority



# General Manager, CEO Report

December 21, 2021

Board of Trustees





# Service Update

- Winter service adjustments took effect on December 12
- Due to holidays, RTA will operate Saturday schedules on:
  - Friday, December 24, and Saturday, December 25
  - Friday, December 31, and Saturday, January 1
- At this time no rail shutdowns are scheduled

# GCRTA VACCINATION INCENTIVE PROGRAM

In our efforts to work towards community immunity in the fight against COVID-19, we are now offering fully vaccinated employees a monetary incentive. Vaccinations are available from our Mobile Vaccine Bus (scheduled to be at all GCRTA work locations), pharmacies, medical facilities, and many other locations across the country

GCRTA employees who have already submitted valid proof of vaccination\* or who submit their proof of vaccination by December 3, 2021

WILL GET

**\$500**

Checks issued Dec. 10

GCRTA employees who submit valid proof of vaccination\* between December 4 and December 31, 2021

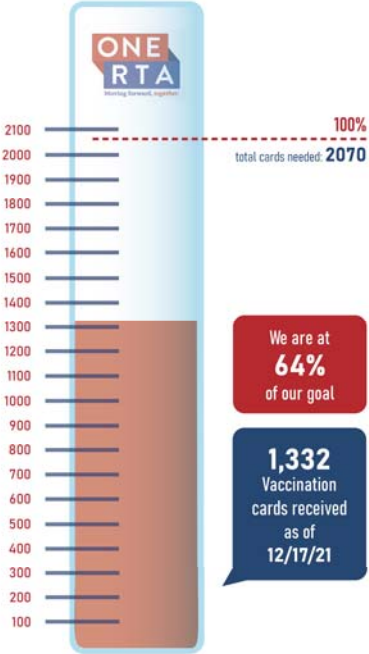
WILL GET

**\$500**

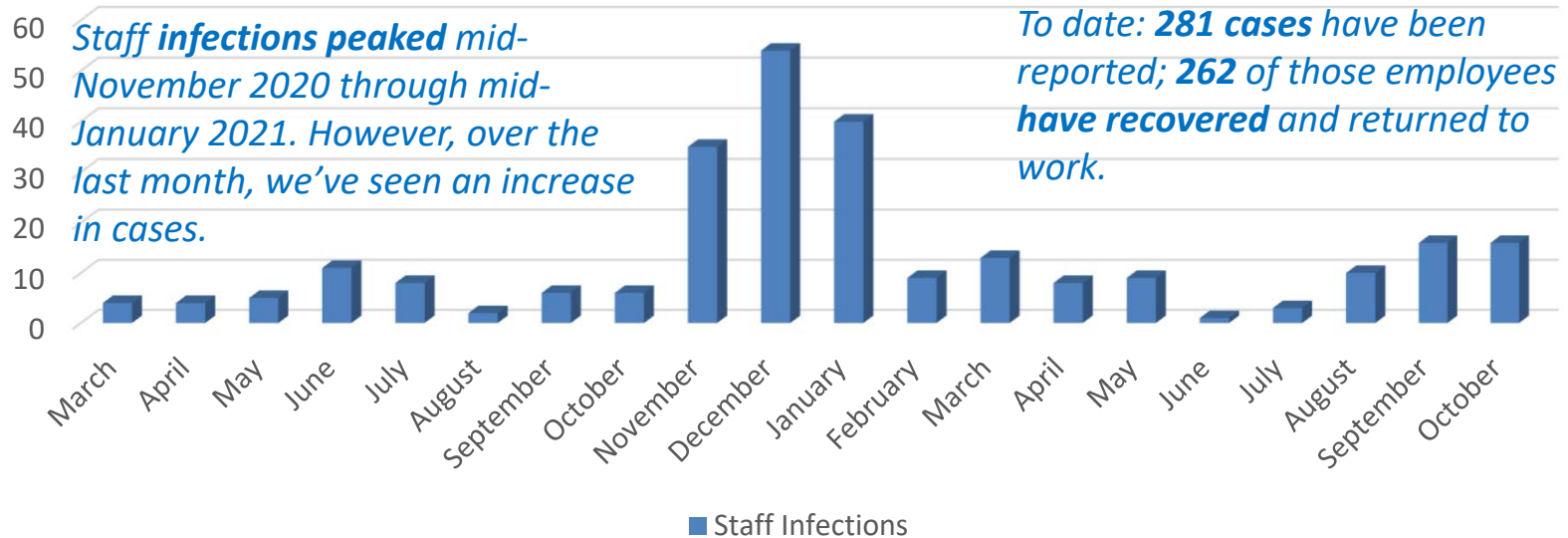
Checks issued Jan. 14

\* Valid proof of vaccination can be a copy of a vaccination card or another valid proof of vaccination from a healthcare provider, pharmacy, or public health agency (ie. MyChart). Proof must show either the Johnson & Johnson one shot or both doses of the Moderna or Pfizer vaccine.

# GCRTA VACCINATION INCENTIVE PROGRAM



# COVID's Impact on Our Staff



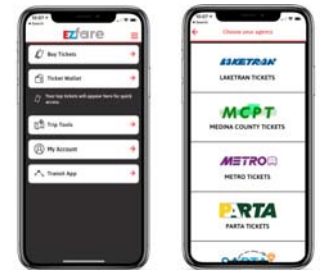
# Fare Collection Vision

## Short Term:

- Replace RTA's current mobile payment app (RTA CLE)
  - EZFare app allows for contactless payment with validators and visual inspection
- Purchase and install ticket validators on vehicles (HealthLine first)
- Keep the current fareboxes

## Long Term:

- Evaluate the replacement of TVMs, CSKs and fareboxes
- Identify new technology and alternative payment methods



# Tentative Timeline

Task	Completion Date
Contractual and Procurement Documents	December 2021
Receiving Initial Validators (HL vehicles)	January 2022
Training	January – April 2022
Marketing/Rider Outreach	December – May 2022
Installation of HealthLine Validators	March 2022
Launch of Validators and Visual Inspection	May 2022
Sunset of Passport App	May 2022

Greater Cleveland Regional Transit Authority



# General Manager District Visits





# Purpose

The purpose of the visits was two-fold:

- Connect with employees and thank them for their service
  - Share mission and vision
    - Connecting the Community
    - Leading the delivery of safe and creative mobility solutions and community connections
-





## Holiday Cheer

- Every employee was provided with a holiday knit cap and a holiday cookie.
  - A memo was sent that allows Operators to wear the holiday cap as part of their uniform.
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## Number of Visits

- Seven visits have been conducted: Triskett, Rail, Main Office, Tower City, Paratransit, Central Bus Maintenance/Woodhill and Hayden
  - In process of scheduling a visit with Transit Police
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Greater Cleveland Regional Transit Authority



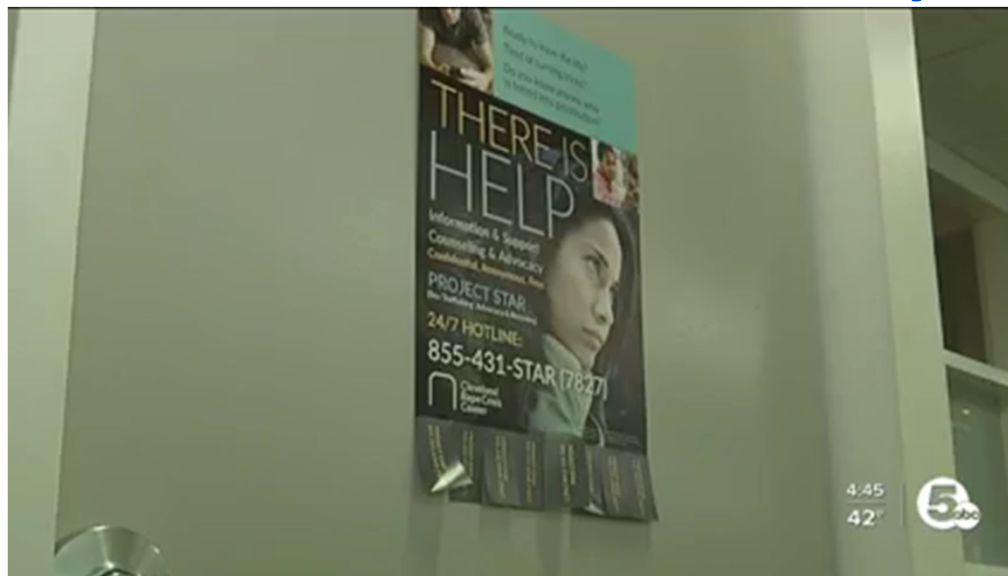




# Primary Discussion Items

- Tower City** – safety; fare enforcement
  - Paratransit** – contracted service; schedules; district communication
  - Triskett** – job description and requirements; GCRTA's role in city development
  - Hayden** – schedules; incentive pay; fare collection upgrades
  - Central Bus Maintenance** – healthcare; hiring opportunities & succession planning (maintenance)
  - Main Office** – COVID impact on morale; project compliance and accountability
  - Transit Police** – pending scheduled visit; feedback tbd.
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# Demonstrating RTAs Value to the Community



# Steve Bitto Retirement

- 28 years of service
- Executive Director of Marketing and Communications
- Date of Retirement December 31, 2021





# New Board Member – Anthony D. Biasiotta

- The Cuyahoga County Mayors and City Managers Association held their annual election December 14, 2021 to appoint the next mayor to the RTA Board of Trustees.
- Mayor Anthony D. Biasiotta, City of Seven Hills will be sworn in March 2022.
- He will take the seat of board member, Mayor Michael P. Byrne of Parma Heights whose term expires March 3, 2022.



# Public Comments – Non-Agenda Items

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