



Greater Cleveland
Regional Transit Authority

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riderta.com

MEETING NOTICE

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority will take place on **Tuesday, September 1, 2020** in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113 for consideration of the listed items and such other items that may properly come before the Board and be acted upon.

In accordance with House Bill 197 of the 133rd General Assembly, signed by the Governor of the State of Ohio on March 27, 2020, the March 9, 2020 order of the Governor of the State of Ohio declaring a public health emergency and the April 30, 2020 order of the Director of the Ohio Department of Public Health prohibiting any gathering of ten (10) or more people, this meeting will be live-streamed on RTA's Facebook page (www.facebook.com/rideRTA) for staff and members of the public. **Only Board members and required RTA staff will be allowed in the Board Room.** The meeting package will be posted on RTA's website at (www.riderta.com/board), on RTA's Facebook page, and RTA's Twitter page.

9:00 A.M.

Operational Planning & Infrastructure Committee

- Rail Infrastructure – Update on Rail infrastructure projects.


Organizational, Services & Performance Monitoring Committee

- HASTUS Software Upgrade - Presentation of an upgrade to the Authority's bid dispatch and scheduling software from HASTUS 2012 to Version 2021.
- Microsoft Outlook Migration and Implementation Services - Presentation of a migration from Novell GroupWise to Microsoft Outlook software.

Committee of The Whole

- Code Book Update Project – Presentation on the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority.
 - Chapter 840 Fare Code

Special Board Meeting – agenda attached.



India L. Birdsong
General Manager, Chief Executive Officer

ILB:tab
Attachment

AGENDA

RTA OPERATIONAL PLANNING & INFRASTRUCTURE COMMITTEE

Tuesday, September 1, 2020

Committee Members: Mr. Terence P. Joyce, Chair
Rev. Charles P. Lucas, Vice Chair
Mayor Michael P. Byrne
Ms. Karen Gabriel Moss
Ms. Luz N. Pellot
Mr. Leo Serrano


- I. Roll Call
- II. Presentation
 - Rail Infrastructure – Update on Rail Infrastructure projects.
(*Joe Shaffer, Brian Temming, and Teresa Muti*)
- III. Adjourn



Greater Cleveland
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President
and Members, Board of Trustees

From: India L. Birdsong
General Manager, Chief Executive Officer 

Date: August 27, 2020

Subject: Rail Infrastructure
Update on Rail Infrastructure Projects

At the September 1, 2020 Operational Planning & Infrastructure Committee meeting, we will make a presentation on the status of the ongoing rail infrastructure projects that we are performing this year.

This presentation was originally on the agenda for August 11, 2020 meeting, but was deferred due to time constraints. The presentation will be for information only and no action will be requested from the Operational Planning & Infrastructure Committee.

Please call me if you have any questions or require additional information prior to the September 1, 2020 meeting.

IB:MJS

AGENDA

RTA ORGANIZATIONAL, SERVICES & PERFORMANCE MONITORING COMMITTEE

Tuesday, September 1, 2020

Committee Members: Rev. Charles P. Lucas, Chair
 Mr. Justin M. Bibb
 Mayor Michael P. Byrne
 Mr. Leo Serrano
 Mayor David E. Weiss

- I. Roll Call
- II. HASTUS Software Upgrade – Presentation of an upgrade to the Authority's bid dispatch and scheduling software from HASTUS 2012 to Version 2021. *(Mike Lively)*
- III. Microsoft Outlook Migration and Implementation Services – Presentation of a migration from Novell GroupWise to Microsoft Outlook software. *(Pete Anderson)*
- IV. Adjourn



Greater Cleveland
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President
and Members, Board of Trustees

From: India L. Birdsong
General Manager, Chief Executive Officer

Date: August 27, 2020

Subject: Hastus Software Upgrade

A handwritten signature in black ink, enclosed in a hand-drawn oval.


At the September 1, 2020 Organizational, Services and Performance Monitoring Committee meeting, staff will provide a presentation to upgrade the Authority's bid dispatch and scheduling software. RTA's current vendor, GIRO, is the leading scheduling vendor in the nation. We are proposing an upgrade from version 2012 to their latest software, which provides significant benefits and features. The most recent upgrade took place in 2012. The Hastus software is vital to the organization and manages operator's daily schedule, pay and performance and bus schedules.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IB/MLL



To: Mayor Dennis M. Clough, President
and Members, Board of Trustees

From: India L. Birdsong
General Manager, Chief Executive Officer 

Date: August 27, 2020

Subject: State Contract Purchases – Microsoft M365 Product

At the September 1, 2020, Organizational, Services & Performance Monitoring Committee meeting, staff will present a recommendation for the board to approve the Authority to enter into a contract to access Microsoft's M365 Products.

The current on premise solution for file and print services, email and calendaring as well as endpoint management is a Microfocus (Novell) solution that has outdated functionality, limited integration with critical systems and is difficult to maintain.

The Microfocus products no longer meet the needs of a modern organization and staff desires to migrate to more widely supported products, take advantage of new technology and modernize the Authority's communications platform.

RTA has used Microfocus products since the early 1990s and they have not kept up with other systems capabilities and modern needs, from communications to collaboration tools, integration with other systems and expanded remote access.

This transition to the full suite of Microsoft products allows RTA to standardize on a recognized platform leader which will enable the Authority to gain a substantial increase and improvement in available tools and features, functionality and technology, which include the following:

- Robust communication tools
- Real-time collaboration
- Extensive integration with Office tools and 3rd party products
- These tools are already familiar to users
- Expanded remote access
- Strong security
- Guaranteed uptime
- Ease of administration and use
- Always up to date
- Improved disaster recovery



Greater Cleveland
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Without this contract approval, RTA will continue to use outdated email, collaboration and communication tools, lack the integration to improve efficiency and become increasingly difficult to maintain adequate support for the Microfocus suite. A contract for access to these Microsoft products is available for purchase under State of Ohio contracts. This contract was awarded by the State of Ohio as a result of competitive solicitations.

The access to the Microsoft M365 products would be through a contract with Dell Marketing, L.P.

We will be requesting that the Organizational, Services & Performance Monitoring Committee recommend the award of this contract at the September 15, 2020 meeting of the Board of Trustees.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IB/PA

AGENDA

RTA COMMITTEE OF THE WHOLE BOARD


Tuesday, September 1, 2020

Committee Members: Mayor Dennis M. Clough (Chairman)
Rev. Charles P. Lucas (Vice Chair)
Mr. Justin M. Bibb
Mayor Michael P. Byrne
Mr. Terence P. Joyce
Ms. Valarie J. McCall
Ms. Karen Gabriel Moss
Ms. Luz N. Pellot
Mr. Leo Serrano
Mayor David E. Weiss

- I. Roll Call
- II. Code Book Update Project – Presentation on the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority. (*Joel Freilich*)
 - Chapter 840 Fare Code
- III. Adjourn



To: Mayor Dennis M. Clough, President
and Members, Board of Trustees

From: India L. Birdsong
General Manager, Chief Executive Officer 

Date: August 27, 2020

Subject: Implementation of Fare Equity Study and Fare Code Amendments

At the September 1, 2020 Committee of the Whole meeting, staff will present a recommendation to implement certain findings of the fare equity study, proposed revisions to update various provisions of the fare code and a recommendation to rescind two components of the fare increase enacted pursuant to Resolution No. 2016-036. The recommendation regarding the fare study and the revisions to update the fare code were presented at the External and Stakeholder Relations & Advocacy Committee and Committee of the Whole meetings on August 11, 2020. As a result of the discussions at the August 25, 2020 Board of Trustees meeting, staff has updated the proposed revisions to the fare code to rescind two components of the fare increase enacted in 2016.

Staff proposes implementing the following recommendations from the fare study:

1. Reduce the price of two all-day passes (adult all-day pass and senior/disabled all-day pass) to an amount equal to 2 fares. Staff recommends reducing the price of these two passes, as well as reducing the student all-day pass and accompanied all-day pass by 25 cents, reducing the price of the paratransit all-day pass by 50 cents and adding a provision for a cash surcharge when an all-day pass is used on Park-n-Ride service. Together, these changes will address the financial penalty that some riders experience as a result of the elimination of transfers in 2003.
2. Make the 5-trip fare card more available, and revise it to create a card with fewer trips at the same per-trip price. In order to accomplish this, Staff recommends removing the restriction in the policy that 1-trip and 2-trip fare cards may only be sold in bulk, making the 1-trip and 2-trip fare cards available to individuals in small or large quantities. Together, these changes will make the value of the 5-trip fare card available in smaller denominations, allowing customers to access GCRTA's service with a lower cash outlay.

Additional proposed revisions to the fare code include:

1. Increasing the sales agent commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes to be consistent with the rate for the 7-day pass and including the commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes in the fare code.



2. Revising the provision for the student fare discount program to correspond with GCRTA's shift to selling student tickets directly to the public instead of only through schools.
3. Repealing the provision for fares for travel from Medina County to Cuyahoga County and replacing it with a provision that addresses transfers from transit agencies in Lake, Summit, Stark, Portage and Medina Counties.
4. Eliminating the defunct Annual Pass Program.
5. Changing the name of the section describing the Guaranteed Ride Home Program to clarify that the program is for customers who purchase fare media through their employers. A provision that expressly provides for a limit of 4 guaranteed rides home per year has been included.
6. Changing the name of the section describing the College Pass Incentive Program to "Universal Access Program," removing the requirement that the college or university must provide assistance in an amount up to \$25.00 a month per student and expanding the program to include various categories of students, as well as groups of employees and residents of transit-oriented developments.
7. Moving the provision permitting the General Manager, Chief Executive Officer to suspend collection of fares during times of emergency from Chapter 242 to the fare code and adding authority to suspend fares for construction related detours.
8. Editing for clarity and accuracy.

The questions raised at the August 25, 2020 Board of Trustees meeting regarding the perception that this resolution provides for the Board to raise fares in the future have been addressed by removing the 2018 increase for fixed-route service and the 2018 and 2019 increase for paratransit service that were enacted pursuant to Resolution No. 2016-036 and deferred pursuant to Resolution Nos. 2018-033, 2019-042 and 2020-040.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

ILB/DMT/tab

AGENDA

Special RTA Board of Trustees Meeting

Tuesday, September 1, 2020

- I. Call to order
- II. Roll Call
- III. Certification regarding notice of meeting
- IV. Introduction of Resolutions:
 - A. 2020-68 - Amending Chapter 840 "Commissions and Fare Structure" of the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority
- V. Adjournment

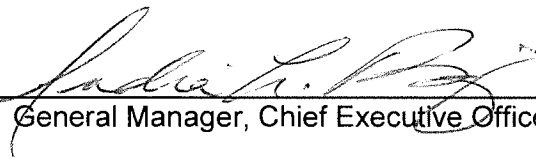


TITLE/DESCRIPTION: AMENDING CHAPTER 840 "COMMISSIONS AND FARE STRUCTURE" OF THE CODIFIED RULES AND REGULATIONS OF THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY	Resolution No.: 2020- 68
	Date: August 27, 2020
	Initiator: Finance & Administration
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE/SCOPE:** This resolution will amend Chapter 840 of the Codified Rules and Regulations ("Code") of the Greater Cleveland Regional Transit Authority.
- 2.0 **DESCRIPTION/JUSTIFICATION:** Based on research, GCRTA's recent fare equity study recommended changes to GCRTA fares to better support GCRTA's goals and strategic vision. The study recommended reducing the price of Adult and Senior/Disabled one-day passes. For consistency, staff recommends also reducing the prices of the Student, Accompanied Child and Paratransit one-day passes. The fare equity study suggested making 5-trip fare cards available in smaller denominations at the same rate and at more locations. The proposed revisions to the fare code remove the restriction on selling 1-trip and 2-trip fare cards only in bulk. In addition, the sales agent commissions for 1-trip, 2-trip and 5-trip fare cards have been increased.
- Prior to the institution of the fare equity study, a task force comprised of GCRTA staff members had reviewed and proposed revisions to the fare policy. Those revisions include (1) revising the student fare discount program to be consistent with the current practice of selling student tickets directly to the public; (2) revising the provision for fares for rides outside of Cuyahoga County to apply to routes that extend more than two miles, instead of one mile, outside of Cuyahoga County; (3) adding a provision for transfer from transit agencies in Lake, Summit, Stark, Portage and Medina Counties; (4) eliminating the defunct annual pass program; (5) revising the Guaranteed Ride Home provision to expressly include a limit of 4 rides per year; (6) removing the requirement for colleges and universities to provide assistance of \$25 per month per student for the U Pass program and expanding the program to include groups of employees or residents of a transit oriented development; and (7) moving the provision allowing the General Manager to suspend fares during times of emergency or construction-related detours from Chapter 242 to Chapter 840 of the Code.
- The proposed revisions to Chapter 840 also include rescinding two components of the fare increases enacted in 2016 pursuant to Resolution No. 2016-036. At that time, the Board of Trustees determined the need to increase fares. To mitigate the impact on the Authority's customers, that increase was split into two parts for fixed-route service, with the first part effective in 2016 and the second part in 2018. For paratransit service, the increase was split over four years, in 2016, 2017, 2018 and 2019. Pursuant to Resolution Nos. 2018-033, 2019-042 and 2020-040, the Board of Trustees has deferred the 2018 increase for fixed-route service and the 2018 and 2019 increase for paratransit service. The 2018 increase for fixed-route service and the 2018 and 2019 increase for paratransit service are now being rescinded.
- 3.0 **PROCUREMENT BACKGROUND:** Does not apply.
- 4.0 **AFFIRMATIVE ACTION/DBE BACKGROUND:** Does not apply.
- 5.0 **POLICY IMPACT:** Adoption of the resolution will enact recommendations from the fare equity study and result in a clear, accurate and current policy.
- 6.0 **ECONOMIC IMPACT:** Does not apply.

- 7.0 ALTERNATIVES: Not adopting this resolution. Not adopting this resolution would prevent the Authority from implementing recommendations of the fare equity study and leave the fare policy out of date.
- 8.0 RECOMMENDATION: This resolution was discussed at the August 11, 2020 Committee of the Whole meeting and recommended for consideration by the full Board of Trustees. It was further discussed at the August 25, 2020 full Board of Trustees meeting. It is recommended that this resolution be adopted.
- 9.0 ATTACHMENTS: A. Red-line of proposed amendments to Chapter 840

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

ATTACHMENT A TO STAFF SUMMARY

CHAPTER 840

Commissions and Fare Structure

- 840.01 Commissions for the sale of tickets and passes.
- 840.02 Student fare discount program.
- 840.03 Fares.
- ~~840.04 Senior citizen and handicapped fares. (Repealed)~~
- ~~840.05 Downtown Loop service fares. (Repealed)~~
- ~~840.06~~840.04 Children's fares.
- ~~840.07~~840.05 Public personnel and miscellaneous fares.
- ~~840.08 Sunday passes. (Repealed)~~
- ~~840.09~~840.06 Fares for rides outside of County.
- ~~840.095 Fares for travel from Lake and Lorain Counties to Cuyahoga County.~~
- ~~840.097~~840.07 Fares for travel from Medina County to Cuyahoga County. Transfers from another transit agency.
- ~~840.099 Fares for travel from Cuyahoga County to Lake County on Route No. 39. (Repealed)~~
- ~~840.10~~840.08 Transfers.
- ~~840.11 Owl service fares. (Repealed)~~
- ~~840.12~~840.09 Temporary promotional programs.
- ~~840.13 Family fares. (Repealed)~~
- ~~840.14 Annual pass program.~~
- ~~840.15 Fare schedule for community circulator service. (Repealed)~~
- ~~840.16 Day pass program. (Repealed)~~
- ~~840.17 Waterfront Line service. (Repealed)~~
- ~~840.18 Off-peak pass program. (Repealed)~~
- ~~840.19~~840.10 Ride happy or ride free program.
- ~~840.20 Promotional free fare programs to community sponsored public events. (Repealed)~~
- ~~840.21~~840.11 Guaranteed ride home program.
- ~~840.22~~840.12 College pass incentive program.
- ~~840.23 Football flyer. (Repealed)~~
- ~~840.24 Waiver of fixed route fares for paratransit users.~~
- ~~840.25~~840.13 Proof of payment fare system.
- ~~840.26~~840.14 Multiple day fare pass program.
- ~~840.27~~840.15 Fares for Personal Care Attendants.
- 840.16 Authority to Suspend Fares in Times of Emergency or Construction Related Detours.

CROSS REFERENCES

~~Fares for elderly and handicapped persons~~ Formula grants for the enhanced mobility of seniors and individuals with disabilities - see 49 U.S.C.A.

~~1604(m), 1604b~~ 5310

~~Regulation of operation of systems, rates, rentals, or other charges; compliance with undertakings~~ Special provisions for capital projects - see 49 U.S.C.A.

~~1608(d)~~ 5324

Public motor transportation companies - see Ohio R.C. Ch. 4921

Rates, fees and charges of public motor transportation companies - see Ohio R.C. 4921.23 et seq.

Private motor transportation companies - see Ohio R.C. Ch. 4923

Fees and charges of private motor transportation companies - see Ohio R.C. 4923.13

~~Authority of General Manager to suspend collection of fares during emergency~~ - see ~~ADM. 242.07~~

Comprehensive fare policy - see VEH. & OP. Ch. 842

Discount fare cards - see SERV. 1084.01, 1084.02

840.01 COMMISSIONS FOR THE SALE OF TICKETS AND PASSES.

(a) The sales commission rates for the Authority's authorized ~~ticket and~~ pass outlets are hereby fixed as follows:

<u>Fare Media</u>	<u>Commission</u>
Ticket (each)	\$0.01
<u>1-trip fare card (each)</u>	<u>\$0.03</u>
<u>2-trip fare card (each)</u>	<u>0.06</u>
<u>All-day pass (each)</u>	<u>0.06</u>
<u>5-trip fare card (each)</u>	<u>0.15</u>
<u>Weekly 7-day pass (each)</u>	<u>0.25</u>
Monthly pass (each)	0.60

(b) These commissions are to be paid only to authorized ticket and pass sales outlets.

(Res. 1991-128. Passed 6-18-91. Res. 2020-XXX. Passed XX-XX-20.)

(c) The General Manager ~~/Secretary-Treasurer, Chief Executive Officer or his or her~~ their designate-designee is hereby authorized to enter into agreements with business entities, employers, etc., for the sale of tickets and passes and the payment of the commissions set forth in subsection (a) hereof.

(Res. 1980-319. Passed 9-16-80. Res. 2020-XXX. Passed XX-XX-20.)

840.02 STUDENT FARE DISCOUNT PROGRAM.

(a) (1) Any student in grades kindergarten through twelve residing within the County and attending a private or public school certified by the Ohio Department of Education will be entitled to ~~purchase or receive~~ utilize

student tickets at a cost as set forth in Section 840.03, good for a full fare on all Authority services.

- ~~(2) Student tickets shall be available to any school system certified by the Department that elects to sell and/or distribute such tickets to its student population.~~
- (32) Any rider using a student ticket is responsible for maintaining in his or her possession proof of enrollment in a school and/or system certified by the Ohio Department of Education and must produce such evidence if so requested by any Authority personnel.
- ~~(4) Any student who wishes to utilize Authority service without a student ticket must pay the full applicable rate of fare.~~

(b) The General Manager/~~Secretary-Treasurer, Chief Executive Officer~~ is hereby directed to notify all schools and systems within the County that are certified by the Department of the Authority's revised student fare discount program and to ~~complet~~may execute agreements for the sale and/or distribution of ~~new~~ student tickets and passes.

(Res. 1982-242. Passed 8-19-82; Res. 2006-78. Passed 5-16-06; Res. 2020-XX. Passed XX-XX-20.)

840.03 FARES.

The following fare media, with the rates of fares to be charged, are established as follows:

Cash Fares	Effective- August 14, 2016 <u>Current</u>	<u>Effective October 4, 2020</u>	Effective- August 2021
Senior/Disabled	\$1.25	<u>\$1.25</u>	\$1.35
Student K-12	\$1.75	<u>\$1.75</u>	\$2.00
Bus/Rapid/ BRT	\$2.50	<u>\$2.50</u>	\$2.75
Park-n-Ride	\$2.75	<u>\$2.75</u>	\$3.25
Out-of-County	\$3.75	<u>\$3.75</u>	\$4.25

	Effective	<u>Effective</u>	<u>Effective</u>
	August 14,	<u>October</u>	<u>August</u>
	2016	<u>4, 2020</u>	<u>2021</u>
	<u>Current</u>		

Tickets/Fare cards – 1 trip

<u>Senior/Disabled – 1 trip</u>	<u>\$1.25</u>	<u>\$1.25</u>	
Student K-12 - single <u>1</u> trip	\$1.75	<u>\$1.75</u>	\$2.00
<u>Bus/Rapid – 1 trip</u>	<u>\$2.50</u>	<u>\$2.50</u>	
<u>Park-n-Ride – 1 trip</u>	<u>\$2.75</u>	<u>\$2.75</u>	

Tickets/Farecards – 2 trip

<u>Senior/Disabled – 2 trip</u>	<u>\$2.50</u>	<u>\$2.50</u>	
<u>Student K-12 – 2 trip</u>	<u>\$3.50</u>	<u>\$3.50</u>	
<u>Bus/Rapid – 2-trip</u>	<u>\$5.00</u>	<u>\$5.00</u>	

Tickets/Fare cards – 5 trip

<u>Senior/Disabled – 5 trip</u>	<u>\$6.25</u>	<u>\$6.25</u>	\$6.75
Student K-12 – 5 trip	\$8.75	<u>\$8.75</u>	\$10.00

Senior/Disabled – 5 Trip	\$6.25		\$6.75
5-ride Bus/Rapid/BRT – 5 trip	\$12.50	<u>\$12.50</u>	\$13.75
Park-n-Ride Bus – 5 trip	\$13.75	<u>\$13.75</u>	\$16.25

~~1 and 2 ride tickets available for authorized agencies. Students must have proper photo identification, if applicable.~~

Passes (Unlimited Rides within Cuyahoga	Effective	<u>Effective</u>	<u>Effective</u>
	August 14,	<u>October 4,</u>	<u>August</u>

County)	<u>2016Current</u>	<u>2020</u>	<u>2021</u>
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Daily Passes
1-Day Passes

<u>All-Day Individual</u>	<u>\$5.50</u>	<u>\$5.00</u>	\$6.00
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Senior/Disabled All-day	\$2.75	<u>\$2.50</u>	\$3.00
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Children All-Day (ages 6-12 accompanied by adult)	\$2.75	<u>\$2.50</u>	\$3.00
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<u>Student K-12</u>	<u>\$4.50</u>	<u>\$4.25</u>	\$5.00
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Bus/Rapid/BRT/All-Day	\$5.50		\$6.00
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Student All Day K-12	\$4.50		\$5.00
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1-Day Cleveland Pass (Limited Distribution)	\$5.50		\$6.00
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2-Day Cleveland Pass (Limited Distribution)	\$11.00		\$12.00
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4-Day Cleveland Pass (Limited Distribution)	\$22.00		\$24.00
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	<u>Effective- August 14, 2016Current</u>	<u>Effective October 4, 2020</u>	<u>Effective- August 2021</u>
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7-Day Passes

Senior/Disabled	\$12.50	<u>\$12.50</u>	\$13.50
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Bus/Rapid BRT	\$25.00	<u>\$25.00</u>	\$27.50
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Park-n-Ride	\$27.50	<u>\$27.50</u>	\$32.50
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	Effective- August 14, 2016 Current	<u>Effective October 4, 2020</u>	<u>Effective- August- 2021</u>
Monthly Passes			
Senior/Disabled	\$48.00	<u>\$48.00</u>	\$53.00
Bus/Rapid/ BRT	\$95.00	<u>\$95.00</u>	\$105.00
Park-n-Ride	\$105.00	<u>\$105.00</u>	\$120.00
<u>Specialty Passes</u>			
<u>1-Day Cleveland Pass (Limited Distribution)</u>	<u>\$5.50</u>	<u>\$5.00</u>	\$6.00
<u>2 Day Cleveland Pass (Limited Distribution)</u>	<u>\$11.00</u>	<u>\$10.00</u>	\$12.00
<u>4 Day Cleveland Pass (Limited Distribution)</u>	<u>\$22.00</u>	<u>\$20.00</u>	\$24.00

Paratransit

	Effective- August 14, 2016	Effective- August- 2017 Current	<u>Effective October 4, 2020</u>	<u>Effective- August- 2021</u>	<u>Effective- August- 2022</u>
Cash fare	\$2.50	\$2.75	<u>\$2.75</u>	\$3.00	\$3.25
<u>1-Trip fare card</u>		<u>\$2.75</u>	<u>\$2.75</u>	\$3.00	\$3.25
All Day pass	\$7.00	\$7.50	<u>\$7.00</u>	\$8.00	\$8.50
5-Trip <u>Passfare card</u>	n/a	\$13.75	<u>\$13.75</u>	\$15.00	\$16.25
7-Day Pass	\$27.50	\$30.00	<u>\$30.00</u>	\$32.50	\$35.00
Monthly pass	\$105.00	\$110.00	<u>\$110.00</u>	\$115.00	\$120.00

Students must have proper photo identification, if applicable.

Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park-n-Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service.

~~(Ord~~Res. 2006-78. Passed 5-16-06; Res. 2006-131. Passed 7-18-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2010-43. Passed 6-22-10; Res. 2012-10. Passed 2-21-2012. Res. 2012-91. Passed 10-23-12. Res. 2016-036. Passed 6-7-2016. Res. 2017-33. Passed 5-16-17. Res. 2018-033. Passed 3-27-2018. Res. 2019-042. Passed 4-16-2019. Res. 2020-040. Passed 5-12-2020. Res. 2020-XXX. Passed XX-XX-20.)

~~840.04 SENIOR CITIZEN AND HANDICAPPED FARES. (REPEALED)
(EDITOR'S NOTE: Section 840.04 was repealed by Resolution 2006 78, passed May 16, 2006.)~~

~~840.05 DOWNTOWN LOOP SERVICE FARES. (REPEALED)
(EDITOR'S NOTE: Section 840.05 was repealed by Resolution 2006 78, passed May 16, 2006.)~~

~~840.06~~840.04 CHILDREN'S FARES.

Each adult paying the applicable fare may be accompanied by up to three children under six years of age riding free and up to three children aged six through twelve using Child All-Day Passes.

(Res. 2004-126. Passed 9-21-04. Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10.)

~~840.07~~840.05 PUBLIC PERSONNEL AND MISCELLANEOUS FARES.

(a) Greater Cleveland Regional Transit Authority ~~trustees, employees, board members and persons retired from the Greater Cleveland Regional Transit Authority or its predecessor companies~~retirees shall be permitted to ride free upon presentation of an identification card issued by the Authority.

(b) ~~All duly appointed full-time~~ Municipal Police Officers, Cuyahoga County Sheriffs, ~~Ohio~~ State Highway Patrol Officers ~~Troopers~~ and full-time Municipal Fire Department Personnel shall be permitted to ride free on GCRTA vehicles while in official uniform ~~and upon presenting their official badge and proper identification.~~

(c) All persons on active duty with the Armed Forces of the United States of America shall be permitted to ride free on GCRTA vehicles while in official uniform.

~~(d) The requisite uniform that will be recognized by GCRTA for the free fare privilege established by this section will be the duly authorized official uniform of the Municipal Police Force or the Municipal Fire Department of the community the police officer or firefighter is employed by, the Cuyahoga County Sheriff's Department, the~~

~~Ohio State Highway Patrol and the branches of the United States Armed Forces.~~
(Res. 1993-119. Passed 7-20-93; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2012-38. Passed 4-17-12. Res. 2020-XX. Passed XX-XX-20.)

~~840.08 SUNDAY PASSES. (REPEALED)~~

~~(EDITOR'S NOTE: Section 840.08 was repealed by Resolution 1993-1, passed January 12, 1993.)~~

~~840.09~~840.06 FARES FOR RIDES OUTSIDE OF COUNTY.

On routes that extend more than ~~one~~two miles outside of ~~the Cuyahoga~~ County, the fare for traveling to or from any point outside ~~the Cuyahoga~~ County will be as follows:

- (a) Prevailing out-of-county cash fare;
- (b) Bus/rapid farecard or pass plus one dollar twenty-five cents (\$1.25);
- (c) Park-n-Ride Bus farecard or pass plus one dollar (\$1.00); and
- (d) Senior/~~disabled~~ customers pay no additional fare for out-of-county service.
(Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2020-XXX. Passed XX-XX-1720.)

~~840.095 FARES FOR TRAVEL FROM LAKE AND LORAIN COUNTIES TO CUYAHOGA COUNTY.~~

~~Bus passengers traveling from Lorain County or Lake County to Cuyahoga County and presenting a valid transfer from Lorain County Transit or Laketran, respectively, shall pay the following fares:~~

- ~~(a) Rides to the express fare zone ————— \$1.50~~
- ~~(b) Rides to the local fare zone ————— \$1.25~~
(Res. 1998-36. Passed 3-17-98.)

~~840.097~~840.07 FARES FOR TRAVEL FROM MEDINA COUNTY TO CUYAHOGA COUNTY.TRANSFERS FROM ANOTHER TRANSIT AGENCY

GCRTA will accept a transfer from the following agencies for a free single ride on GCRTA service as follows:

- (a) Laketran (Lake Co. transit agency)
 - At any Downtown stop
 - In Lake County
 - In Euclid and Richmond Heights
- (b) Metro (Summit Co. transit agency)
 - At any Downtown stop
 - At the VA Medical Center University Circle
 - In Brecksville
- (c) SARTA (Stark Co. transit agency)
 - At any Downtown stop
 - At the VA Medical Center University Circle

(d) PARTA (Portage Co. transit agency)

- At any Downtown stop
- At the VA Medical Center University Circle
- At Southgate Transit Center

(e) Medina County Transit

- In Strongsville
- In Medina County, but passengers boarding GCRTA in Medina County must pay the \$1.00 out-of-county surcharge in addition to presenting a transfer.

~~(a) RTA bus passengers traveling from Medina County to Cuyahoga County and presenting a valid transfer from Medina County Transit shall pay one dollar and fifty cents (\$1.50) for trips to the express fare zone and one dollar and twenty five cents (\$1.25) for trips to the local fare zone.~~

~~(b) RTA bus passengers traveling from Medina County to Cuyahoga County and presenting a valid transfer from Brunswick Transit shall pay one dollar and fifty cents (\$1.50) for trips to the express fare zone and one dollar and twenty five cents (\$1.25) for trips to the local fare zone.~~

~~(c) Conflicts between the fare schedule established elsewhere in this chapter and the provisions of this section shall be resolved in favor of the provisions of this section. (Res. 1999-72. Passed 5-25-99. Res. 2020-XXX. Passed XX-XX-XX.)~~

~~840.099 FARES FOR TRAVEL FROM CUYAHOGA COUNTY TO LAKE COUNTY ON ROUTE NO. 39. (REPEALED)~~

~~(EDITOR'S NOTE: Section 840.099 was repealed by Resolution 2006-78, passed May 16, 2006.)~~

~~840.10~~840.08 TRANSFERS.

A customer is not entitled to receive a transfer when paying a cash fare. Customers who need to transfer can do so using passes or farecards. Each trip on a farecard provides a two and one-half hour boarding privilege. Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park-n-Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service. See Section 840.03. an additional twenty five cents (\$.25) per boarding. Effective August 2018, Bus/Rapid/BRT passes and farecards can be used on Park n Ride bus service upon payment of an additional fifty cents (\$.50) per boarding. (Res. 1990-206. Passed 11-27-90; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2016-036. Passed 6-7-16. Res. 2020-XX. Passed XX-XX-20)

~~840.11 OWL SERVICE FARES.~~

~~(EDITOR'S NOTE: Section 840.11 was repealed by Resolution 1997-19, passed January 21, 1997.)~~

~~840.12~~840.09 TEMPORARY PROMOTIONAL PROGRAMS.

(a) The CEO, General Manager is hereby authorized to conduct temporary programs for the promotion of ridership. The programs may offer fare incentives or complimentary rides for specific routes, for the entire system and for community sponsored events with a duration of up to sixty days.

(b) The CEO, General Manager shall consider the economic impact to the Authority when offering fare incentives or complimentary rides.

(c) The CEO, General Manager shall report the results of promotional activities to the Board of Trustees on at least an annual basis.

(Res. 1993-120. Passed 7-20-93. Res. 2019-067. Passed 6-18-19.)

~~840.13~~ FAMILY FARES. (REPEALED)

(EDITOR'S NOTE: This section was repealed by Resolution 2004-126, passed September 21, 2004. See Section 840.06.)

~~840.14~~ ANNUAL PASS PROGRAM.

(a) ~~An annual pass program, effective June 1, 1995, shall provide monthly passes for twelve consecutive calendar months of travel for four hundred ninety five dollars (\$495.00) (local) or five hundred ninety four dollars (\$594.00) (express), paid in advance.~~

(b) ~~Sales commission rates for monthly passes dispensed under this program by ticket and pass sales outlets shall be consistent with the commission rates established for monthly passes in Section 840.01.~~

(Res. 1995-58. Passed 4-18-95.)

~~840.15~~ FARE SCHEDULE FOR COMMUNITY CIRCULATOR SERVICE.
(REPEALED)

(EDITOR'S NOTE: Section 840.15 was repealed by Resolution 2006-78, passed May 16, 2006.)

~~840.16~~ DAY PASS PROGRAM. (REPEALED)

(EDITOR'S NOTE: This section was repealed by Res. 2004-126, passed September 21, 2004. See Section 840.06.)

~~840.17~~ WATERFRONT LINE SERVICE. (REPEALED)

(EDITOR'S NOTE: This section was repealed by Resolution 2002-38, passed February 26, 2002.)

~~840.18~~ OFF PEAK PASS PROGRAM. (REPEALED)

(EDITOR'S NOTE: This section was repealed by Resolution 2002-38, passed February 26, 2002.)

~~840.19~~840.10 RIDE HAPPY OR RIDE FREE PROGRAM.

~~The General Manager is authorized to initiate a "Ride Happy or Ride Free Program," beginning in February 2001 the General Manager, Chief Executive Officer may provide customers a free ride in compensation for a service failure. The General Manager, Chief Executive Officer is also authorized to terminate the program if he-they deems it to be ineffective.~~
(Res. 2001-15. Passed 1-23-01. Res. 2020-XXX. Passed XX-XX-20.)

~~840.20 PROMOTIONAL FREE FARE PROGRAMS TO COMMUNITY-SPONSORED EVENTS. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Resolution 2019-67, passed June 18, 2019.)~~

~~840.21~~ 840.11 EMPLOYER AND GUARANTEED RIDE HOME PROGRAM.

(a) The CEO, General Manager/Secretary-Treasurer may conduct a program to encourage employers to purchase and provide fare media to their employees on a pre-tax basis.

~~(b) A "Guaranteed Ride Home Program" will be implemented effective March 1, 2003.~~

~~(b) Participation in the Guaranteed Ride Home Program will be open to all RTA Authority commuters who purchase their prepaid fare media from their employers through the Authority's Commuter Advantage Program.~~

~~(c) All eligible commuters will be required to employer program and who enroll in the Guaranteed Ride Home Program prior to participation. Participants will be limited to four (4) emergency rides home per year at the actual cost of the ride, up to~~

~~(d) A ceiling of thirty-five dollars (\$35.00) per ride will be established for each emergency trip occurrence. Based on the utilization rate experienced by similar programs, it is anticipated that only .4 percent of eligible rides will be taken. Five thousand dollars (\$5,000) from the General Fund Marketing and Communications Department has been allocated to this program.~~

~~(ec) The General Manager, Chief Executive Officer is authorized to implement administrative procedures that all enrolled participants will be required to follow for scheduling an emergency ride home and submitting reimbursable expenses reimbursement requests.~~

~~(f) This program may be terminated at the discretion of the General Manager, Chief Executive Officer. (Res. 2003-020. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)~~

840.22840.12 UNIVERSAL ACCESS PROGRAMS

(a) The CEO is authorized to negotiate and enter into agreements with organizations (“Sponsors”) that purchase from the Authority universal access privileges for all members of a clearly defined group. A group includes, but is not limited to:

- (1) All students at a university, college, school, or school system;
- (2) All students within a clearly defined subgroup, such as undergraduate students;
- (3) All students enrolled at a particular educational facility or campus;
- (4) All employees of an employer;
- (5) All employees of an employer who work at a particular work site or facility;
- (6) All employees of multiple employers who work at a clearly defined work site such as an industrial park, airport, or multi-tenant office building;
- (7) All residents of a new transit-oriented residential development; or
- (8) All registrants (minimum of 500) at a conference or event scheduled to occur in Cuyahoga County.

(b) Universal access agreements may be offered to groups where the Authority will benefit from underutilization of the riding privileges. Underutilization means that all members of the group receive access to the Authority’s riding privileges but the group members use the riding privilege to varying degrees. Some group members fully utilize the riding privilege, some use it to a limited degree, and some do not use it at all. This underutilization is the sole justification for the discount pricing of Universal Access Programs.

(c) Pricing. The CEO, General Manager/Secretary-Treasurer or his or her designee will negotiate initial discount levels of any agreement based on reasonably expected levels of underutilization measured by surveying group members or a similar method of estimation. The discount levels for subsequent periods will be based on follow-up measurements or estimates of actual utilization levels by members of the defined group.

~~COLLEGE PASS INCENTIVE PROGRAM.~~

~~(a) The General Manager/Secretary-Treasurer of the Authority is authorized to enter into agreements with colleges, universities, and other institutions of higher learning to provide school term transit access for all eligible students at a mutually agreeable fee per student, payable with tuition and other fees.~~

~~(b) GCRTA will assist in underwriting the cost of the transit fare for each eligible students provided like assistance is provided by the colleges or universities up to twenty-five dollars (\$25.00) a month.~~

(Res. 2011-93. Passed 10-18-11. ~~Res. 2020-XX. Passed XX-XX-20.~~)

~~840.23 FOOTBALL FLYER. (REPEALED)~~

~~840.24 WAIVER OF FIXED ROUTE FARES FOR PARATRANSIT USERS.
(REPEALED)~~

~~840.25~~840.13 PROOF OF PAYMENT FARE SYSTEM.

(a) Juvenile Violation Fare.

- (1) All passengers, including juveniles, are required to have in their possession proof of purchase of a valid, paid fare whenever present in any facilities or vehicles that have been restricted to passengers with a pre-purchased fare. Any juvenile found without proof of a valid, paid fare is in violation of this requirement. On the first offense, the juvenile shall be given a warning. On the second and subsequent offenses, the juvenile shall be charged a violation fare of twenty-five dollars (\$25.00).
- (2) The violation fare shall be paid within thirty days of the mailing of the notice of fare violation by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) If the juvenile fails to pay the violation fare within ~~the~~ thirty days of the mailing of the notice of the violation, the record may be forwarded to the Cuyahoga County Prosecutor's Office, Juvenile Division, for referral to the county's Community Diversion Program.

(b) Adult Administrative Fee.

- (1) Effective November 1, 2011, adults found to be in violation of the proof of payment fare collection system may pay an administrative fee of twenty-five dollars (\$25.00) within seventy-two business hours and a criminal citation will not be filed. If, however, the administrative fee is not paid within seventy-two business hours, the citation will be referred to the appropriate court for criminal prosecution.
- (2) The twenty-five dollar (\$25.00) administrative fee shall be paid within seventy-two hours to the Greater Cleveland Regional Transit Authority by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) Adults who receive a violation citation after November 1, 2011 and, thereafter, receive an additional violation citation within twenty-four months are not eligible for the administrative fee in lieu of the filing of a criminal citation.
- (4) After twenty-four months from a previous violation, adults found to be in violation of the proof of payment fare collection system may pay the twenty-five dollar (\$25.00) administrative fee described in subsection (b)(1) hereof ~~may be paid~~ and a criminal citation will not be filed. (Res. 2011-81. Passed 9-20-11; Res. 2011-82. Passed 9-20-11. Res. 2020-XXX. Passed XX-XX-20.)

~~840.26~~840.14 MULTIPLE DAY FARE PASS PROGRAM.

- (a) The General Manager, Chief Executive Officer is authorized to implement a multiple day fare pass program for 1-day, 2-day and 4-day passes, priced consistent with the price of a daily pass.

(b) The General Manager, Chief Executive Officer is authorized to offer other multiple day passes, provided that these passes are also priced consistent with the price of a daily pass.

(c) The General Manager, Chief Executive Officer is authorized to offer tiered pricing options as a function of group size for large group purchases of the multiple day passes.

(Res. 2012-10. Passed 2-21-12. Res. 2020-XXX. Passed XX-XX-20.)

840.27840.15 FARES FOR PERSONAL CARE ATTENDANTS

That personal care attendants (PCAs), as defined in Federal ADA regulations shall ride free on Paratransit vehicles and pay the regular applicable fare on buses, trains and BRT all other RTA services when accompanying ADA-eligible Paratransit riders. (Res. 2016-036. Passed 6-7-16.)

840.16 AUTHORITY TO SUSPEND COLLECTION OF FARES DURING TIMES OF EMERGENCY OR CONSTRUCTION RELATED DETOURS.

(a) The General Manager, Chief Executive Officer shall be and is hereby authorized to suspend the collection of fares for RTA services when an unforeseen occurrence, condition, or event requires that commuters be transported promptly and effectively as a result of the emergency situation or when customers are required to be detoured due to an RTA project.

(b) During such emergency situation, fares may be suspended system-wide or along such routes as may be affected by the emergency situation.

(c) The duration of such suspension of fares authorized by this section may continue until such time as the emergency is abated, but not to exceed 24 hours, unless the emergency is of such a catastrophic nature that the continued suspension of fares is in the public interest.

(Res. 2003-019. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)

RESOLUTION NO. 2020-

AMENDING CHAPTER 840 "COMMISSIONS AND FARE STRUCTURE" OF THE
CODIFIED RULES AND REGULATIONS OF THE GREATER CLEVELAND
REGIONAL TRANSIT AUTHORITY

WHEREAS, pursuant to Resolution No. 1989-176, the Board of Trustees ("Board") of the Authority codified the resolutions establishing its policies and procedures; and

WHEREAS, over the years, many of the resolutions have been amended; and

WHEREAS, the Authority deems it necessary to review, revise and update the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority ("Code"); and

WHEREAS, the Authority has conducted a review and determined that certain portions of Chapter 840, Commissions and Fare Structure, must be revised; and

WHEREAS, the Authority has also undertaken a fare equity study that recommended changes to GCRTA's fares to better support GCRTA's goals and strategic vision; and

WHEREAS, based on the fare equity study and additional staff recommendations, the Authority seeks Board approval to reduce the price of Adult, Senior/Disabled, Student Accompanied Child and Paratransit one-day passes, effective October 4, 2020; and

WHEREAS, after discussion and consideration, the Authority has also determined that it is in the best interest of the Authority and its customers to rescind the components of the fare increase enacted in Resolution No. 2016-036 and deferred pursuant to Resolution Nos. 2018-033, 2019-042 and 2020-040, which were scheduled to take effect in October 2021; and

WHEREAS, in the future, before implementing any fare increases, the Authority will continue to review and carefully consider, among other things, economic conditions, ridership data and the impact of any proposed fare increase(s) on customers.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That Chapter 840, Commissions and Fare Structure, is hereby amended to read as specified in Attachment A hereto.

Section 2. That the Board of Trustees hereby waives the fourteen-day period provided for in Article X, Section 2 of the Bylaws.

Section 3. That this resolution shall become effective immediately upon its adoption.

Attachment: A. Chapter 840

Adopted: September 1, 2020

President

Attest: _____
Interim Secretary-Treasurer

ATTACHMENT A TO RESOLUTION

CHAPTER 840 Commissions and Fare Structure

- 840.01 Commissions for the sale of tickets and passes.
- 840.02 Student fare discount program.
- 840.03 Fares.
- 840.04 Children's fares.
- 840.05 Public personnel and miscellaneous fares.
- 840.06 Fares for rides outside of County.
- 840.07 Transfers from another transit agency.
- 840.08 Transfers.
- 840.09 Temporary promotional programs.
- 840.10 Ride happy or ride free program.
- 840.11 Guaranteed ride home program.
- 840.12 College pass incentive program.
- 840.13 Proof of payment fare system.
- 840.14 Multiple day fare pass program.
- 840.15 Fares for Personal Care Attendants.
- 840.16 Authority to Suspend Fares in Times of Emergency or Construction Related Detours.

CROSS REFERENCES

- Formula grants for the enhanced mobility of seniors and individuals with disabilities - see 49 U.S.C.A. 5310
- Special provisions for capital projects - see 49 U.S.C.A. 5324
- Public motor transportation companies - see Ohio R.C. Ch. 4921
- Rates, fees and charges of public motor transportation companies - see Ohio R.C. 4921.23 et seq.
- Private motor transportation companies - see Ohio R.C. Ch. 4923
- Fees and charges of private motor transportation companies - see Ohio R.C. 4923.13
- Comprehensive fare policy - see VEH. & OP. Ch. 842
- Discount fare cards - see SERV. 1084.01, 1084.02

840.01 COMMISSIONS FOR THE SALE OF TICKETS AND PASSES.

(a) The sales commission rates for the Authority's authorized pass outlets are hereby fixed as follows:

<u>Fare Media</u>	<u>Commission</u>
1-trip fare card (each)	\$0.03
2-trip fare card (each)	0.06
All-day pass (each)	0.06

5-trip fare card (each)	0.15
7-day pass (each)	0.25
Monthly pass (each)	0.60

(b) These commissions are to be paid only to authorized ticket and pass sales outlets.

(Res. 1991-128. Passed 6-18-91. Res. 2020-XXX. Passed XX-XX-20.)

(c) The General Manager, Chief Executive Officer or their designee is hereby authorized to enter into agreements with business entities, employers, etc., for the sale of tickets and passes and the payment of the commissions set forth in subsection (a) hereof.

(Res. 1980-319. Passed 9-16-80. Res. 2020-XXX. Passed XX-XX-20.)

840.02 STUDENT FARE DISCOUNT PROGRAM.

(a) (1) Any student in grades kindergarten through twelve residing within the County and attending a private or public school certified by the Ohio Department of Education will be entitled to utilize student tickets at a cost as set forth in Section 840.03, good for a full fare on all Authority services.

(2) Any rider using a student ticket is responsible for maintaining in his or her possession proof of enrollment in a school and/or system certified by the Ohio Department of Education and must produce such evidence if so requested by any Authority personnel.

(b) The General Manager, Chief Executive Officer may execute agreements for the sale and/or distribution of student tickets and passes.

(Res. 1982-242. Passed 8-19-82; Res. 2006-78. Passed 5-16-06; Res. 2020-XX. Passed XX-XX-20.)

840.03 FARES.

The following fare media, with the rates of fares to be charged, are established as follows:

Cash Fares	Current	Effective October 4, 2020
Senior/Disabled	\$1.25	\$1.25
Student K-12	\$1.75	\$1.75
Bus/Rapid	\$2.50	\$2.50
Park-n-Ride	\$2.75	\$2.75
Out-of-County	\$3.75	\$3.75

Tickets/Fare cards – 1 trip	Current	Effective October 4, 2020
Senior/Disabled – 1 trip	\$1.25	\$1.25
Student K-12 - 1 trip	\$1.75	\$1.75
Bus/Rapid – 1 trip	\$2.50	\$2.50
Park-n-Ride – 1 trip	\$2.75	\$2.75
Tickets/Farecards – 2 trip		
Senior/Disabled – 2 trip	\$2.50	\$2.50
Student K-12 – 2 trip	\$3.50	\$3.50
Bus/Rapid – 2-trip	\$5.00	\$5.00
Tickets/Fare cards – 5 trip		
Senior/Disabled – 5 trip	\$6.25	\$6.25
Student K-12 – 5 trip	\$8.75	\$8.75
Bus/Rapid – 5 trip	\$12.50	\$12.50
Park-n-Ride – 5 trip	\$13.75	\$13.75
Passes (Unlimited Rides within Cuyahoga County)	Current	Effective October 4, 2020
1-Day Passes		
All-Day Individual	\$5.50	\$5.00
Senior/Disabled	\$2.75	\$2.50
Children All-Day (ages 6-12 accompanied by adult)	\$2.75	\$2.50
Student K-12	\$4.50	\$4.25

7-Day Passes	Current	Effective October 4, 2020
Senior/Disabled	\$12.50	\$12.50
Bus/Rapid	\$25.00	\$25.00
Park-n-Ride	\$27.50	\$27.50

Monthly Passes	Current	Effective October 4, 2020
Senior/Disabled	\$48.00	\$48.00
Bus/Rapid	\$95.00	\$95.00
Park-n-Ride	\$105.00	\$105.00

Specialty Passes

1-Day Cleveland Pass (Limited Distribution)	\$5.50	\$5.00
2 Day Cleveland Pass (Limited Distribution)	\$11.00	\$10.00
4 Day Cleveland Pass (Limited Distribution)	\$22.00	\$20.00

Paratransit

	Current	Effective October 4, 2020
Cash fare	\$2.75	\$2.75
1-Trip fare card	\$2.75	\$2.75
All Day pass	\$7.50	\$7.00

5-Trip fare card	\$13.75	\$13.75
7-Day Pass	\$30.00	\$30.00
Monthly pass	\$110.00	\$110.00

Students must have proper photo identification, if applicable.

Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park-n-Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service.

(Res. 2006-78. Passed 5-16-06; Res. 2006-131. Passed 7-18-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2010-43. Passed 6-22-10; Res. 2012-10. Passed 2-21-2012. Res. 2012-91. Passed 10-23-12. Res. 2016-036. Passed 6-7-2016. Res. 2017-33. Passed 5-16-17. Res. 2018-033. Passed 3-27-2018. Res. 2019-042. Passed 4-16-2019. Res. 2020-040. Passed 5-12-2020. Res. 2020-XXX. Passed XX-XX-20.)

840.04 CHILDREN'S FARES.

Each adult paying the applicable fare may be accompanied by up to three children under six years of age riding free and up to three children aged six through twelve using Child All-Day Passes.

(Res. 2004-126. Passed 9-21-04. Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10.)

840.05 PUBLIC PERSONNEL AND MISCELLANEOUS FARES.

(a) Greater Cleveland Regional Transit Authority employees, board members and retirees shall be permitted to ride free upon presentation of an identification card issued by the Authority.

(b) Municipal Police Officers, Cuyahoga County Sheriffs, State Highway Patrol Officers and full-time Municipal Fire Department Personnel shall be permitted to ride free on GCRTA vehicles while in official uniform.

(c) All persons on active duty with the Armed Forces of the United States of America shall be permitted to ride free on GCRTA vehicles while in official uniform. (Res. 1993-119. Passed 7-20-93; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2012-38. Passed 4-17-12. Res. 2020-XX. Passed XX-XX-20.)

840.06 FARES FOR RIDES OUTSIDE OF COUNTY.

On routes that extend more than two miles outside of Cuyahoga County, the fare for traveling to or from any point outside Cuyahoga County will be as follows:

- (a) Prevailing out-of-county cash fare;
 - (b) Bus/rapid farecard or pass plus one dollar twenty-five cents (\$1.25);
 - (c) Park-n-Ride Bus farecard or pass plus one dollar (\$1.00); and
 - (d) Senior/disabled customers pay no additional fare for out-of-county service.
- (Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2020-XXX. Passed XX-XX-20.)

840.07 TRANSFERS FROM ANOTHER TRANSIT AGENCY

GCRTA will accept a transfer from the following agencies for a free single ride on GCRTA service as follows:

- (a) Laketran (Lake Co. transit agency)
 - At any Downtown stop
 - In Lake County
 - In Euclid and Richmond Heights
- (b) Metro (Summit Co. transit agency)
 - At any Downtown stop
 - At the VA Medical Center University Circle
 - In Brecksville
- (c) SARTA (Stark Co. transit agency)
 - At any Downtown stop
 - At the VA Medical Center University Circle
- (d) PARTA (Portage Co. transit agency)
 - At any Downtown stop
 - At the VA Medical Center University Circle
 - At Southgate Transit Center
- (e) Medina County Transit
 - In Strongsville
 - In Medina County, but passengers boarding GCRTA in Medina County must pay the \$1.00 out-of-county surcharge in addition to presenting a transfer.

(Res. 1999-72. Passed 5-25-99. Res. 2020-XXX. Passed XX-XX-XX.)

840.08 TRANSFERS.

A customer is not entitled to receive a transfer when paying a cash fare. Customers who need to transfer can do so using passes or farecards. Each trip on a farecard provides a two and one-half hour boarding privilege. Bus/Rapid passes and farecards as well as all-day individual passes can be used on Park-n-Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service. See Section 840.03.

(Res. 1990-206. Passed 11-27-90; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed

4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2016-036. Passed 6-7-16. Res. 2020-XX. Passed XX-XX-20)

840.09 TEMPORARY PROMOTIONAL PROGRAMS.

(a) The CEO, General Manager is hereby authorized to conduct temporary programs for the promotion of ridership. The programs may offer fare incentives or complimentary rides for specific routes, for the entire system and for community sponsored events with a duration of up to sixty days.

(b) The CEO, General Manager shall consider the economic impact to the Authority when offering fare incentives or complimentary rides.

(c) The CEO, General Manager shall report the results of promotional activities to the Board of Trustees on at least an annual basis.

(Res. 1993-120. Passed 7-20-93. Res. 2019-067. Passed 6-18-19.)

840.10 RIDE HAPPY OR RIDE FREE PROGRAM.

Under the "Ride Happy or Ride Free Program," the General Manager, Chief Executive Officer may provide customers a free ride in compensation for a service failure. The General Manager, Chief Executive Officer is authorized to terminate the program if they deem it to be ineffective.

(Res. 2001-15. Passed 1-23-01. Res. 2020-XXX. Passed XX-XX-20.)

840.11 EMPLOYER AND GUARANTEED RIDE HOME PROGRAM.

(a) The CEO, General Manager/Secretary-Treasurer may conduct a program to encourage employers to purchase and provide fare media to their employees on a pre-tax basis.

(b) A "Guaranteed Ride Home Program" will be open to all Authority commuters who purchase their prepaid fare media from their employers through the Authority's employer program and who enroll in the Guaranteed Ride Home Program prior to participation. Participants will be limited to four (4) emergency rides home per year at the actual cost of the ride, up to thirty-five dollars (\$35.00) per ride.

(c) The General Manager, Chief Executive Officer is authorized to implement administrative procedures that all enrolled participants will be required to follow for scheduling an emergency ride home and submitting reimbursement requests.

(d) This program may be terminated at the discretion of the General Manager, Chief Executive Officer.

(Res. 2003-020. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)

840.12 UNIVERSAL ACCESS PROGRAMS

(a) The CEO is authorized to negotiate and enter into agreements with organizations ("Sponsors") that purchase from the Authority universal access

privileges for all members of a clearly defined group. A group includes, but is not limited to:

- (1) All students at a university, college, school, or school system;
- (2) All students within a clearly defined subgroup, such as undergraduate students;
- (3) All students enrolled at a particular educational facility or campus;
- (4) All employees of an employer;
- (5) All employees of an employer who work at a particular work site or facility;
- (6) All employees of multiple employers who work at a clearly defined work site such as an industrial park, airport, or multi-tenant office building;
- (7) All residents of a new transit-oriented residential development; or
- (8) All registrants (minimum of 500) at a conference or event scheduled to occur in Cuyahoga County.

(b) Universal access agreements may be offered to groups where the Authority will benefit from underutilization of the riding privileges. Underutilization means that all members of the group receive access to the Authority's riding privileges but the group members use the riding privilege to varying degrees. Some group members fully utilize the riding privilege, some use it to a limited degree, and some do not use it at all. This underutilization is the sole justification for the discount pricing of Universal Access Programs.

(c) Pricing. The CEO, General Manager/Secretary-Treasurer or his or her designee will negotiate initial discount levels of any agreement based on reasonably expected levels of underutilization measured by surveying group members or a similar method of estimation. The discount levels for subsequent periods will be based on follow-up measurements or estimates of actual utilization levels by members of the defined group.

(Res. 2011-93. Passed 10-18-11. Res. 2020-XX. Passed XX-XX-20.)

840.13 PROOF OF PAYMENT FARE SYSTEM.

(a) Juvenile Violation Fare.

- (1) All passengers, including juveniles, are required to have in their possession proof of purchase of a valid, paid fare whenever present in any facilities or vehicles that have been restricted to passengers with a pre-purchased fare. Any juvenile found without proof of a valid, paid fare is in violation of this requirement. On the first offense, the juvenile shall be given a warning. On the second and subsequent offenses, the juvenile shall be charged a violation fare of twenty-five dollars (\$25.00).
- (2) The violation fare shall be paid within thirty days of the mailing of the notice of fare violation by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) If the juvenile fails to pay the violation fare within thirty days of the

mailing of the notice of the violation, the record may be forwarded to the Cuyahoga County Prosecutor's Office, Juvenile Division, for referral to the county's Community Diversion Program.

(b) Adult Administrative Fee.

- (1) Effective November 1, 2011, adults found to be in violation of the proof of payment fare collection system may pay an administrative fee of twenty-five dollars (\$25.00) within seventy-two business hours and a criminal citation will not be filed. If, however, the administrative fee is not paid within seventy-two business hours, the citation will be referred to the appropriate court for criminal prosecution.
- (2) The twenty-five dollar (\$25.00) administrative fee shall be paid within seventy-two hours to the Greater Cleveland Regional Transit Authority by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) Adults who receive a violation citation after November 1, 2011 and, thereafter, receive an additional violation citation within twenty-four months are not eligible for the administrative fee in lieu of the filing of a criminal citation.
- (4) After twenty-four months from a previous violation, adults found to be in violation of the proof of payment fare collection system may pay the twenty-five dollar (\$25.00) administrative fee described in subsection (b)(1) hereof and a criminal citation will not be filed.
(Res. 2011-81. Passed 9-20-11; Res. 2011-82. Passed 9-20-11. Res. 2020-XXX. Passed XX-XX-20.)

840.14 MULTIPLE DAY FARE PASS PROGRAM.

(a) The General Manager, Chief Executive Officer is authorized to implement a multiple day fare pass program for 1-day, 2-day and 4-day passes, priced consistent with the price of a daily pass.

(b) The General Manager, Chief Executive Officer is authorized to offer other multiple day passes, provided that these passes are also priced consistent with the price of a daily pass.

(c) The General Manager, Chief Executive Officer is authorized to offer tiered pricing options as a function of group size for large group purchases of the multiple day passes.

(Res. 2012-10. Passed 2-21-12. Res. 2020-XXX. Passed XX-XX-20.)

840.15 FARES FOR PERSONAL CARE ATTENDANTS

That personal care attendants (PCAs), as defined in Federal ADA regulations shall ride free on Paratransit vehicles and pay the applicable fare on all other RTA services when accompanying ADA-eligible Paratransit riders.

(Res. 2016-036. Passed 6-7-16.)

840.16 AUTHORITY TO SUSPEND COLLECTION OF FARES DURING TIMES OF EMERGENCY OR CONSTRUCTION RELATED DETOURS.

(a) The General Manager, Chief Executive Officer shall be and is hereby authorized to suspend the collection of fares for RTA services when an unforeseen occurrence, condition, or event requires that commuters be transported promptly and effectively as a result of the emergency situation or when customers are required to be detoured due to an RTA project.

(b) During such emergency situation, fares may be suspended system-wide or along such routes as may be affected by the emergency situation.

(c) The duration of such suspension of fares authorized by this section may continue until such time as the emergency is abated, but not to exceed 24 hours, unless the emergency is of such a catastrophic nature that the continued suspension of fares is in the public interest.

(Res. 2003-019. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)